

Setup Guide

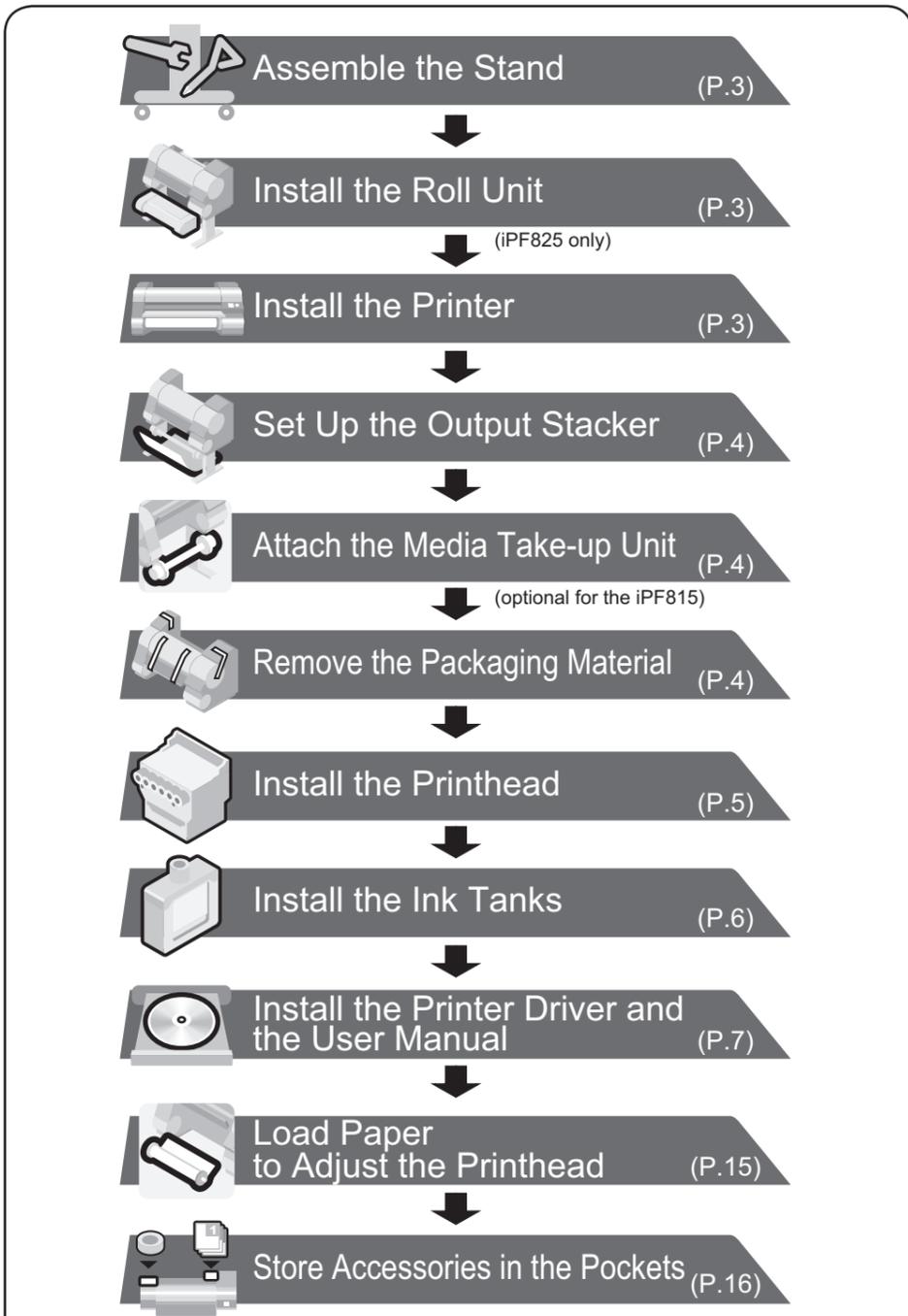
Read this manual before attempting to operate the printer.  
Keep this manual in a handy location for future referencing.

**Caution** • Instructions in this Setup Guide show the iPF825 printer. Note that your printer may look different from these illustrations in some cases. However, basic operations are the same.

Introduction

Installation Setting Up Overview

These are the steps in printer installation.



**Important** • Even if you do not use the printer driver, be sure to install **Media Configuration Tool** from the provided **User Software CD-ROM**. With **Media Configuration Tool**, the paper types that are available in your area can be registered to the printer. For instructions on installation, refer to "Install the Printer Driver and the User Manual" on page 7. (In Windows, select **Install Individual Software** in the **Setup Menu** window to install **Media Configuration Tool** only.)

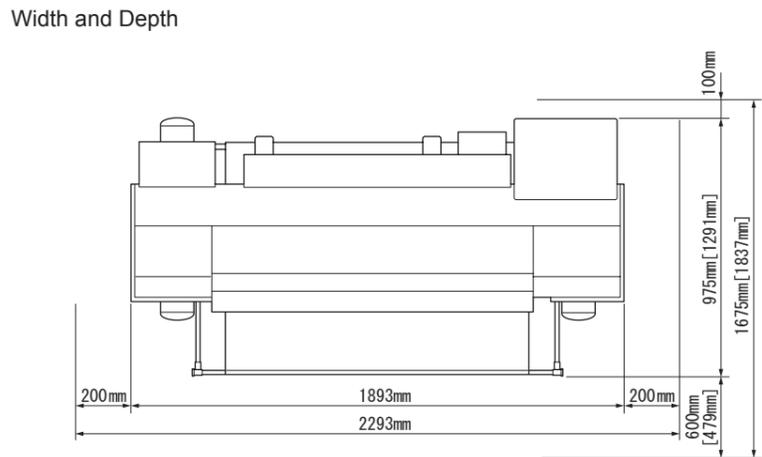
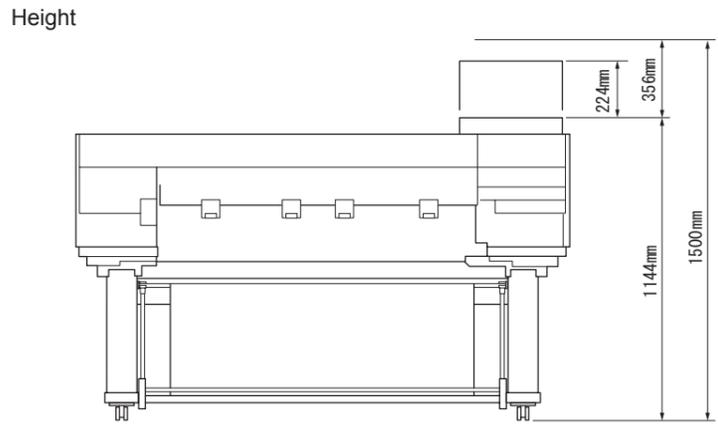
Details for each step are given in this **Setup Guide**. Simply follow the instructions to install the printer.  
If an error message is displayed during setup or other problems occur, refer to "Responding to Messages."(p.16)

**Important** • To prepare the printer for relocation after it has been installed, refer to "Printer Relocation" in the **Basic Guide**, booklet 3.

**MEMO** • Some items are included with the printer but not described in this manual. Keep these items in a safe place after setup because they are used in various printing applications.  
• For instructions on using items not described in this manual, refer to the User Manual.  
• A cable to connect the printer to a computer is not provided with the printer.

Space Required for Installation

Ensure ample space for printer installation, a larger area than indicated here. Values in brackets are applicable for installation of the wheeled output stacker. Other measurements are the same for all models.



Printer Documentation

After installing the printer as shown in this **Setup Guide**, refer to the each documentation for instructions on operation and maintenance.

Daily Operation

The **Basic Guide** includes three booklets containing the following information.

- 1 Instructions on basic operation
- 2 Troubleshooting tips and maintenance procedures
- 3 Preparations for transferring the printer, and instructions for reinstalling the printer driver



Detailed Instructions

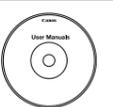
The **User Manual** (electronic manual) includes the following information.

- Printer operating instructions
- Printer driver instructions
- Printing instructions
- Maintenance procedures
- Instructions for network printing
- Troubleshooting tips
- Printer menu descriptions
- Printer driver function details
- Specifications, details on consumables and optional accessories, and other information



Supported Paper

The **Paper Reference Guide** (electronic manual) provides information about paper.



You can access the **User Manual** and **Paper Reference Guide** as follows.

- In Windows, double-click the **iPFxxxx Support** desktop icon. (iPFxxxx represents the printer model.)
- In Mac OS X, click **iPF Support**, added to the **Dock**.



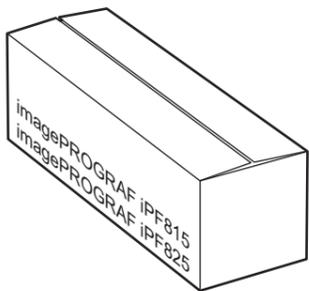
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# Package Contents

The printer is packaged in several boxes.

## ●Printer



**iPF815**

imagePROGRAF iPF815

**iPF825**

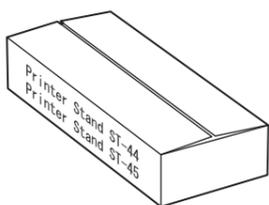
imagePROGRAF iPF825

This box contains the printer itself.

## ●Stand and Stationary Output Stacker\*1



For information about the stand and stationary output stacker, refer to the **Printer Stand Setup Guide** provided with the stand.



**Models That Include the Stationary Output Stacker as a Standard Accessory**

**Printer Stand ST-44**

Contains the stand and stationary output stacker.

**Models That Include the Wheeled Output Stacker as a Standard Accessory**

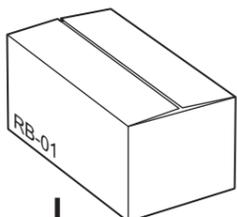
**Printer Stand ST-45**

Contains the stand.

## ●Wheeled Output Stacker\*1 and Roll Unit



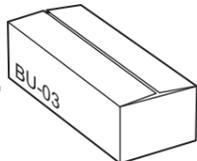
For information about the wheeled output stacker, refer to the **Wheeled Output Stacker Setup Guide** provided with the wheeled output stacker. For information about the roll unit, refer to the **Printer Stand Setup Guide** provided with the stand.



**iPF825**

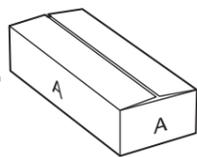
**RB-01**

Contains the wheeled output stacker and roll unit.



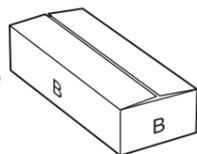
**BU-03**

Contains the wheeled output stacker. \*1



**A**

Contains parts used to assemble the roll unit.



**B**

Contains the roll unit.

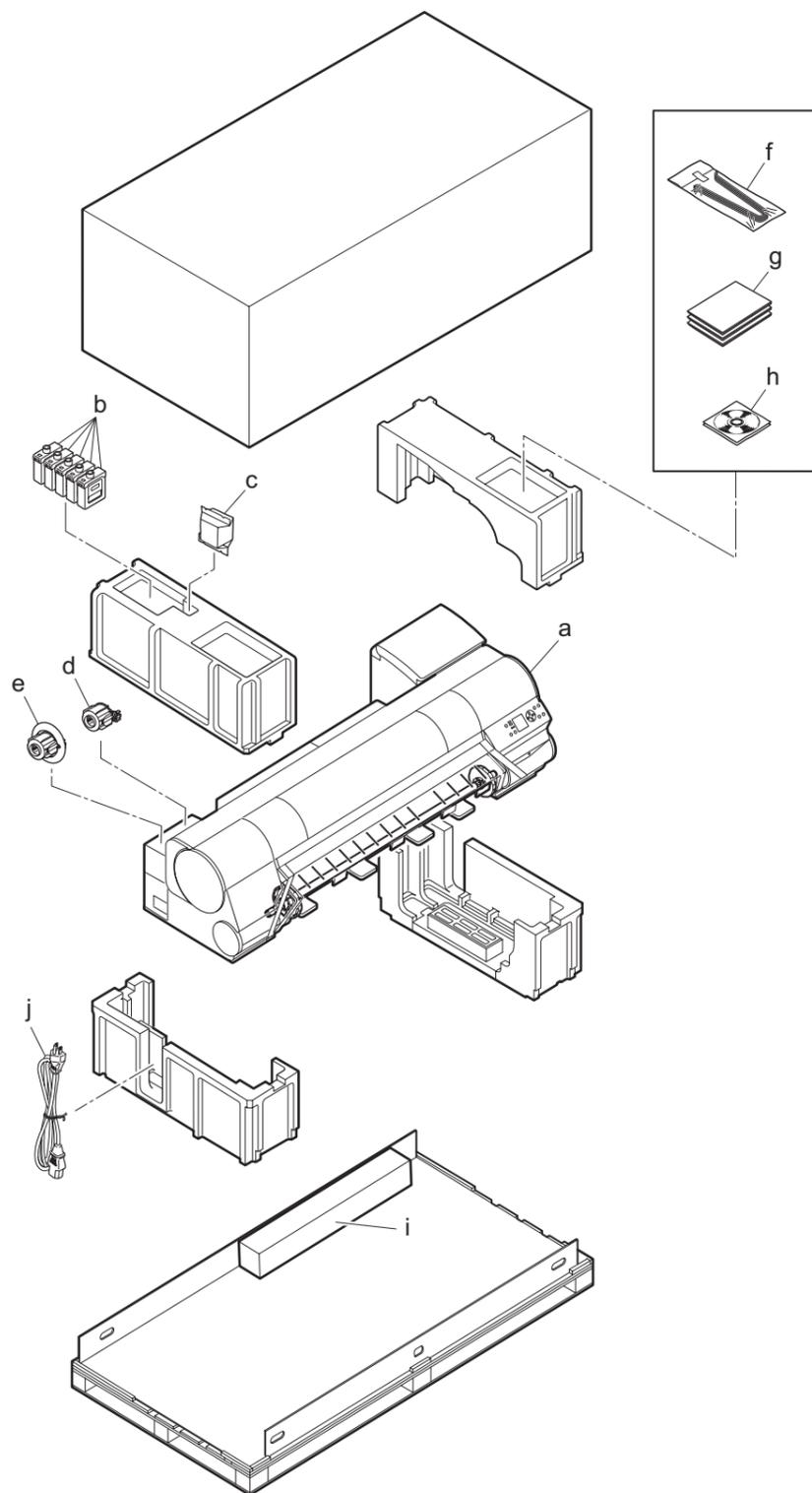
Depending on the region of purchase, boxes labeled BU-03, A, and B may be included in the box labeled imagePROGRAF iPF815 or imagePROGRAF iPF825.

\*1: The printer includes either a stationary output stacker or a separate, mobile wheeled output stacker.

- The stationary output stacker is included as a standard accessory for the iPF815, and the wheeled output stacker can be purchased as an optional accessory.

Depending on the region of purchase, the wheeled output stacker may be included as a standard accessory.

- The wheeled output stacker is included as a standard accessory for the iPF825.



- a. Printer
- b. Ink Tanks
- c. Printhead
- d. 3-Inch Paper Core Attachment #1
- e. 3-Inch Paper Core Attachment #2
- f. Ejection Support (4) \*2
- g. Documentation
- h. Set of CD-ROMs
- i. Sample Paper (Roll)
- j. Power Cord

\*2 Only if the stationary output stacker is included as a standard accessory



## Assemble the Stand

Assemble the stand, in preparation for printer installation.

For stand assembly instructions, refer to the **Printer Stand Setup Guide** provided with the stand.



## Install the Roll Unit

Install the roll unit on the stand. (iPF825 only.)

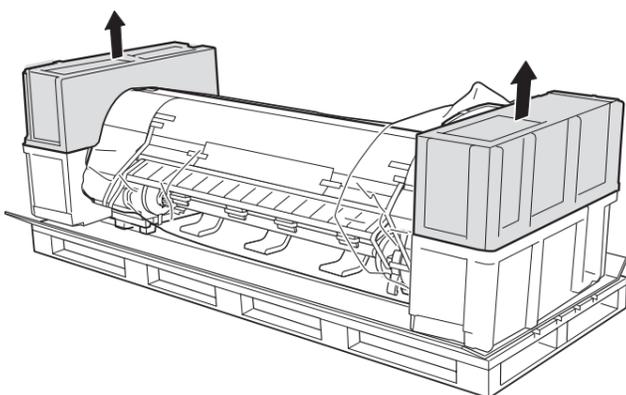
For roll unit installation instructions, refer to the **Printer Stand Setup Guide** provided with the stand.



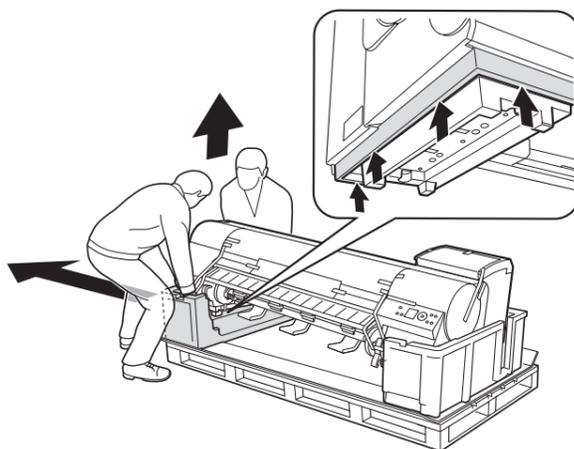
## Install the Printer

Mount the printer on the stand.

**1** Remove the packaging material on top of the printer.



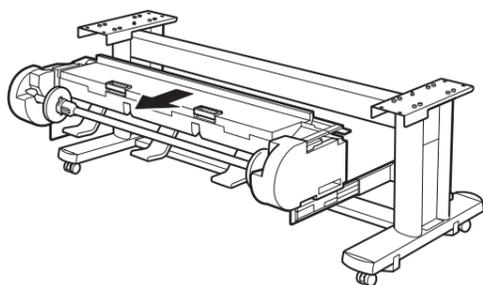
**2** While two people hold the carrying handles under the printer on one end and lift the printer a little, have a third person remove the packaging material and the plastic covering from under the printer. After the packaging material has been removed, lower the printer.



**3** Remove the packaging material and the plastic covering from the other side of the printer the same way.

### Instructions for iPF825

**4** Pull out the roll unit.

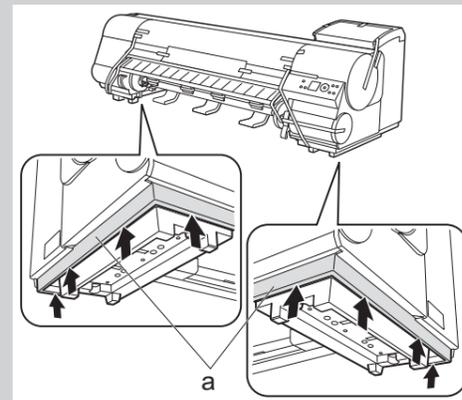
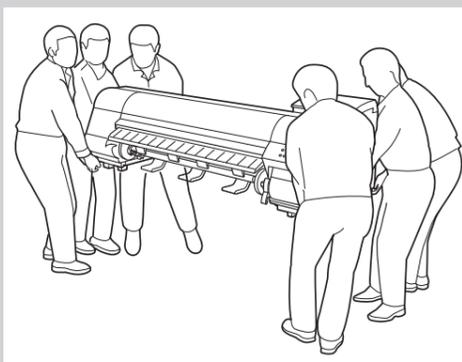


**5** With three people holding the carrying handles under the printer on both ends, lift the printer.



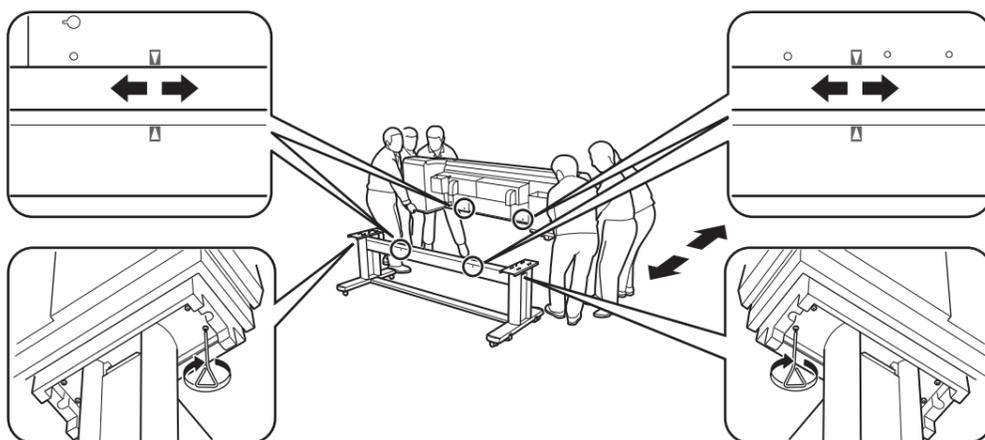
• The printer alone weighs approximately 112 kg. Moving the printer requires at least six people, three on either side. Be careful to avoid back strain and other injuries.

• When moving the printer, firmly grasp the carrying handles (a) under each side. Holding the printer at other positions is dangerous and cause injury and damage if the printer is dropped.

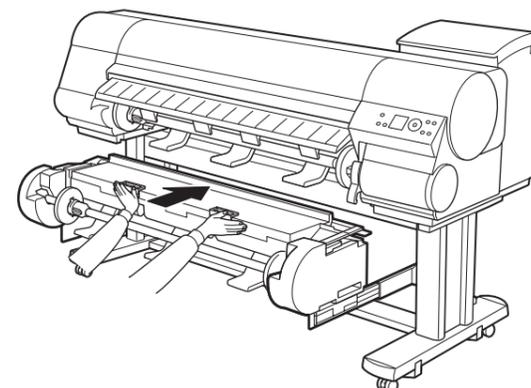


### Instructions for iPF825

**6** Align the triangles on the back of the printer and **Stand** when setting the printer on the **Stand**. Secure the printer and **Stand** firmly together using four M4 hex screws on each side by the **Allen Wrench**.



**7** Push in the roll unit.

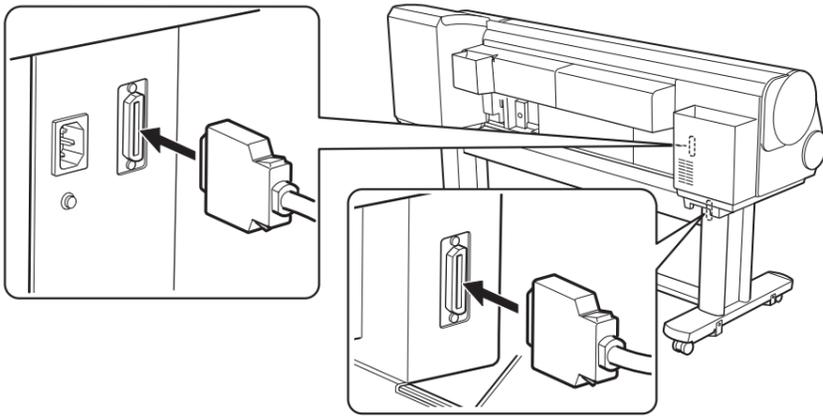


8

Use the **Roll Unit Cable** to connect the port on the back of the roll unit to the **Roll Unit Port** on the back of the printer.



• Insert the **Roll Unit Cable** firmly, all the way in.



## Set Up the Output Stacker

Set up the wheeled or stationary output stacker to catch ejected documents.

For instructions on setting up the output stacker, refer to the **Printer Stand Setup Guide** provided with the stand.



## Attach the Media Take-up Unit

(Optional for the iPF815)

For the Media Take-up Unit installation instructions, refer to the setup guide provided with the unit.

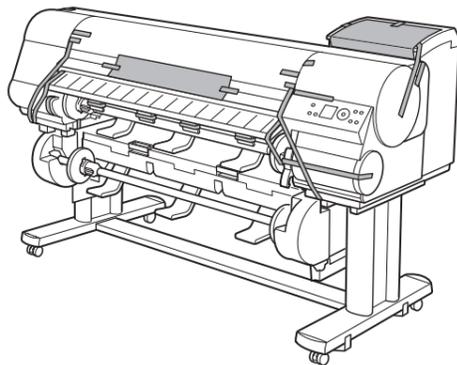


## Remove the Packaging Material

Remove the protective packaging material from the printer.

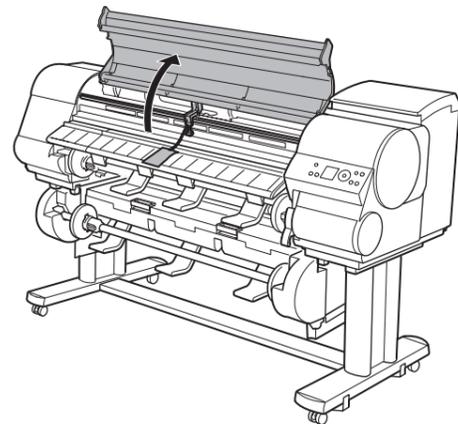
1

Remove the tape and other packaging material used to secure the printer.



2

Open the **Top Cover**.

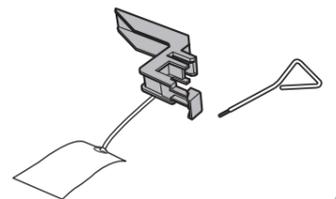
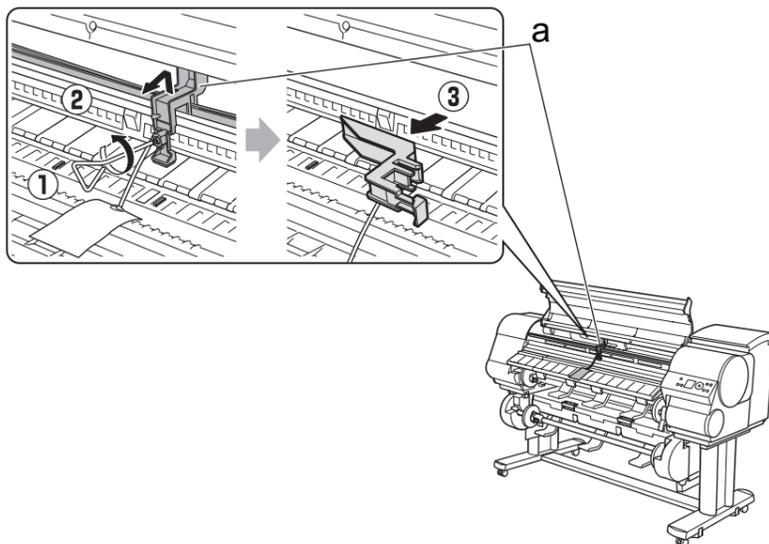


3

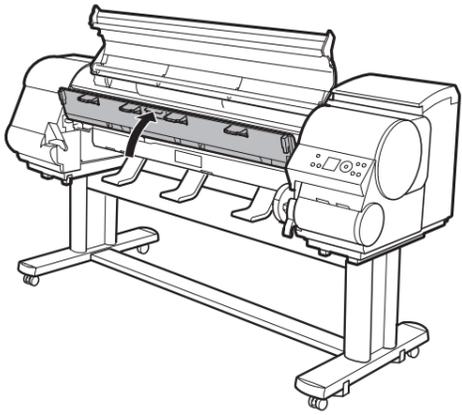
Use the **Allen Wrench** to loosen the screw of the **Belt Stopper** (a). Rotate the **Belt Stopper** to the left and remove the stopper.



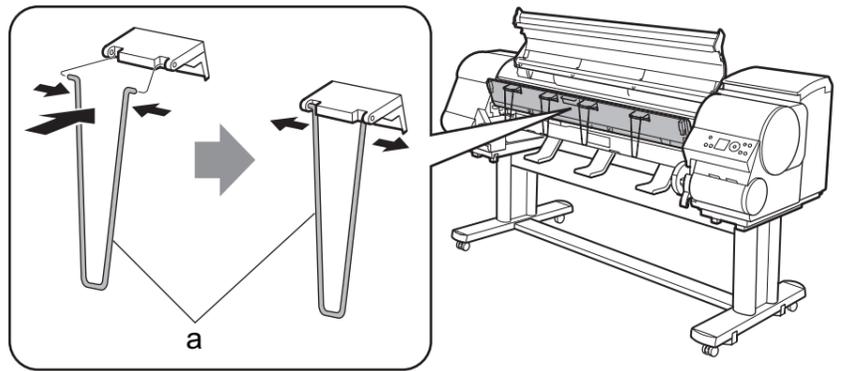
• Keep the **Belt Stopper** you removed and the **Allen Wrench** for future use. You will need them in case you move the printer to another location.



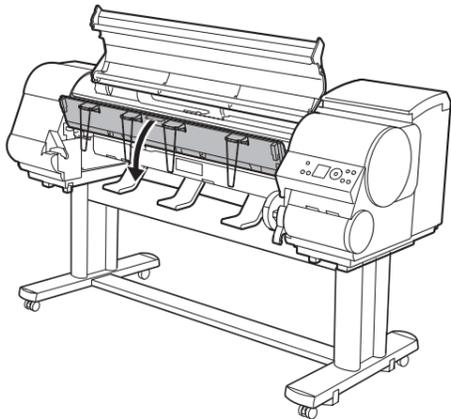
**4** Lift the **Ejection Guide**.



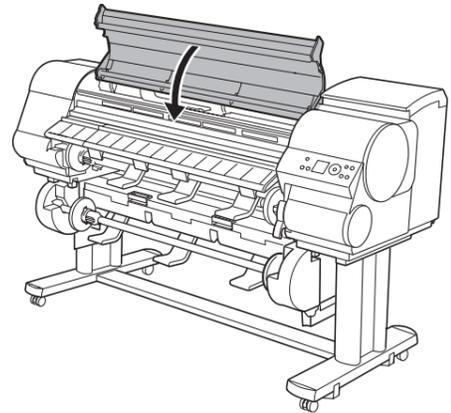
**5** Attach the four **Ejection Supports (a)** on the back of the **Ejection Guide**.



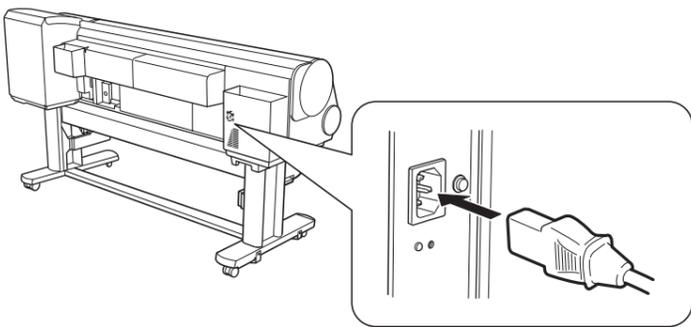
**6** Lower the **Ejection Guide**.



**7** Close the **Top Cover**.



**8** Plug the power cord into the **Power Supply Connector** on the back of the printer.



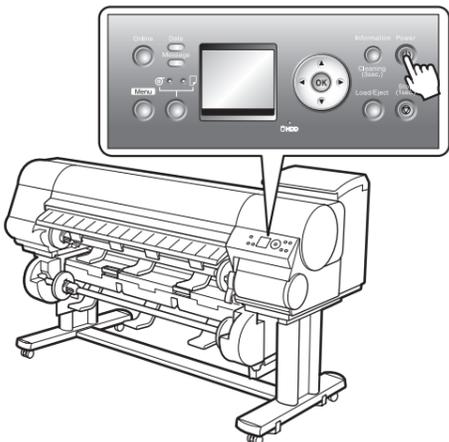
**9** Plug the power cord into the outlet.



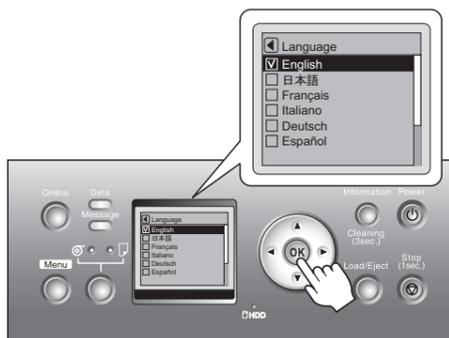
## Install the Printhead

Next, install the **Printhead**.

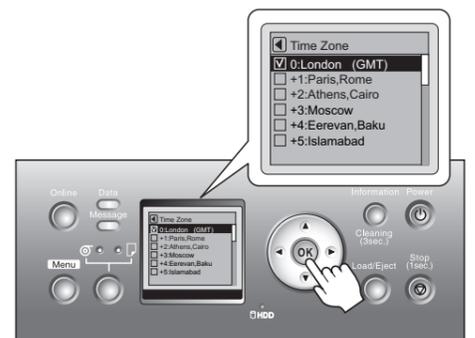
**1** Press the **Power** button to turn on the printer.



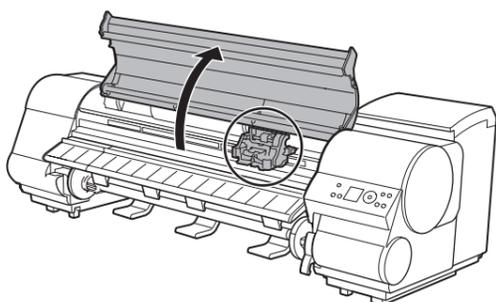
**2** When the following screen is displayed, press **▲** or **▼** to select the language used on the display screen, and then press the **OK** button.



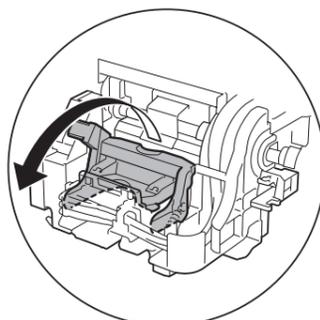
**3** Make sure your local time zone is selected, and then press the **OK** button.



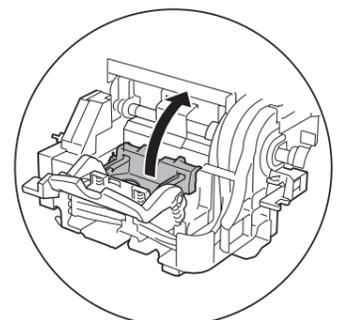
**4** When **Open top cover.** is displayed on the **Display Screen**, open the **Top Cover**.



**5** Pull the **Printhead Fixer Lever** forward all the way to open it completely.

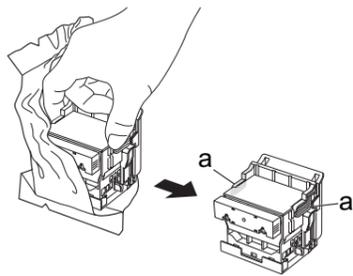


**6** Lift the **Printhead Fixer Cover** to open it fully.

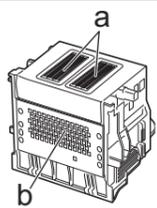


Instructions are now shown on the **Display Screen** regarding **Printhead** installation.

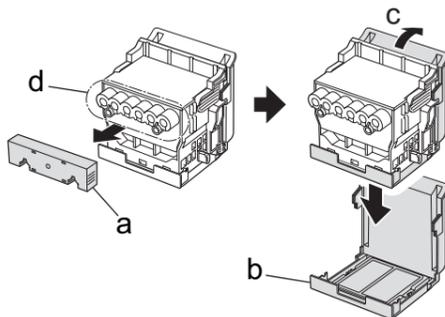
**7** Hold the **Printhead** by the grips (a) as you remove it from the bag.



**Important** • Never touch the **Printhead** nozzles (a) or metal contacts (b). This may damage the **Printhead** and affect printing quality.

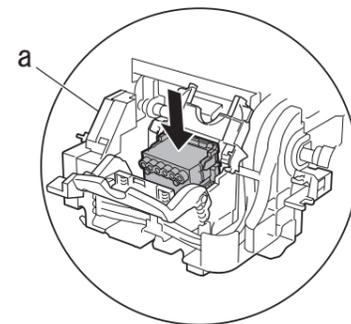


**8** Remove the orange **Safety Cap 1** (a). To remove **Safety Cap 2** (b), push the grip (c) as you remove the cap.

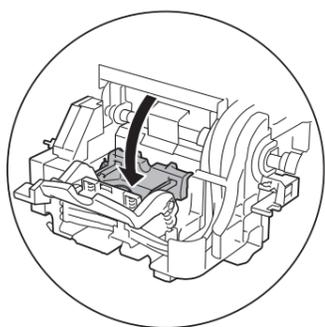


**Important** • Never touch the ink supply section (d). This may affect printing quality.  
• The **Printhead** is filled with ink. When removing **Safety Cap 1** (a) and **Safety Cap 2** (b), be careful not to spill it.  
• Do not reattach the protective material after removing it. Dispose of these materials according to local regulations.

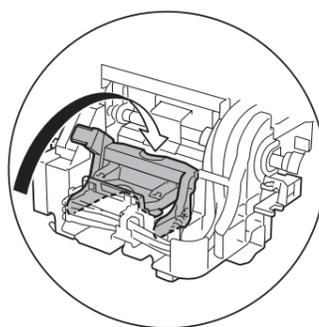
**9** With the **Printhead** nozzles facing down and the metal contacts toward the back, insert it slightly at an angle into the **Carriage** (a). Carefully push the Printhead firmly into the **Carriage** (a), ensuring that the nozzles and metal contacts do not touch the carriage.



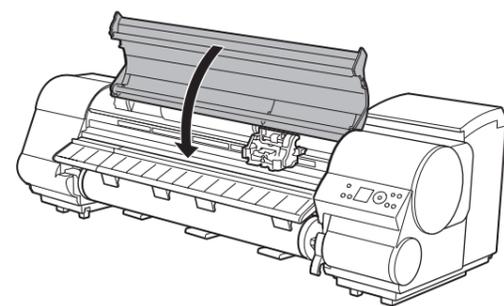
**10** Pull the **Printhead Fixer Cover** down toward the front to lock the **Printhead** in place.



**11** Push the **Printhead Fixer Lever** back.



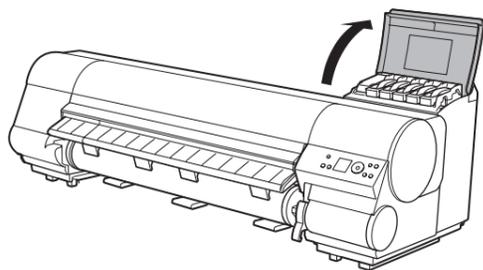
**12** Close the **Top Cover**.



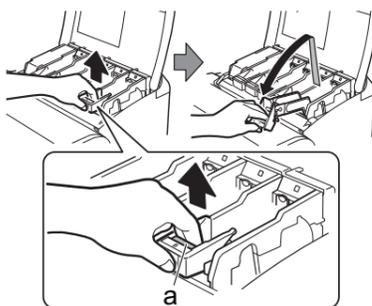
## Install the Ink Tanks

Load the five **Ink Tanks**.

**1** Open the **Ink Tank Cover**.

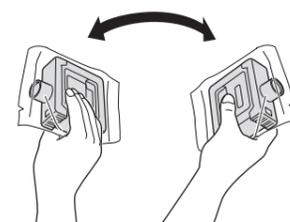


**2** Lift the stopper (a) of the **Ink Tank Lock Lever** of the color to load. Lift the **Ink Tank Lock Lever** until it stops, and push it down to the front.



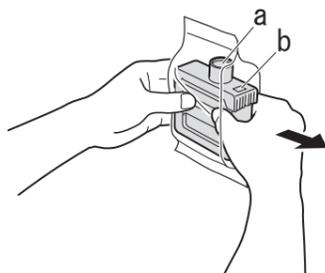
**Important** • Push the **Ink Tank Lock Lever** down until it locks.  
• Make sure the **Ink Tank Lock Lever** does not return to the original position.

**3** Before removing the **Ink Tank** from the pouch, shake the tank gently from side to side seven or eight times.



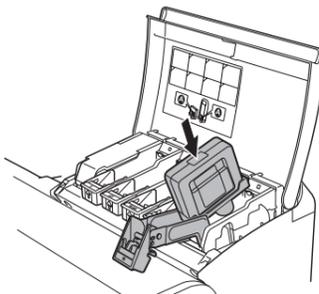
**MEMO** • If you do not shake the **Ink Tank**, the ink may sediment, which may affect printing quality.

**4** Open the pouch and remove the **Ink Tank**.



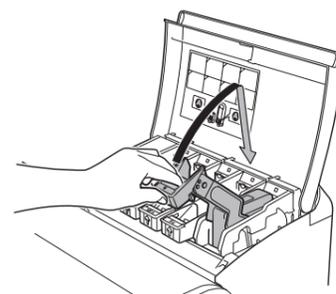
**Important** • Never touch the ink holes (a) or metal contacts (b). Touching these parts may cause stains, damage the **Ink Tank**, and affect printing quality.  
• Avoid dropping the **Ink Tank** after removing the tank from the pouch. Otherwise, ink may leak and cause stains.  
• Do not remove and shake the **Ink Tank** that has already been installed in the printer. Ink may leak out.

**5** Insert the **Ink Tank** into the holder facing as shown, with the ink holes down.



**Important** • **Ink Tank** cannot be loaded in the holder if the color or orientation is wrong.  
• If the **Ink Tank** does not fit in the holder, do not force the tank into the holder. Make sure the color of the **Ink Tank Lock Lever** matches the color of the **Ink Tank**, and check the orientation of the **Ink Tank** before reloading the tank.

**6** Lift the **Ink Tank Lock Lever** until it stops, and push it down until it clicks into place.

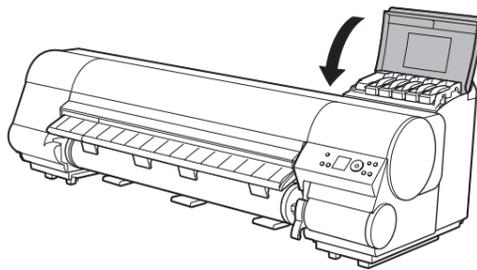


**7** Make sure the **Ink Lamp** is lit in red.



**Important** • If the **Ink Lamp** is not lit, repeat steps 2, 5 and 6.

**8** Repeat steps 2-7 to install each **Ink Tank**.  
Close the **Ink Tank Cover**.



After you have installed the **Printheads** and all **Ink Tanks**, the system is automatically filled with ink for the first time. This process takes about 14 minutes. In the meantime, install the printer driver and manual.  
If you will install the printer driver and manual later, skip to "Load Paper to Adjust the Printhead" on page 15 after ink has filled the system.

**MEMO** • During printer installation, ink fills the system between the **Ink Tanks** and **Printhead**. In addition, cleaning is performed to keep the printer in optimal condition. This may cause the Maintenance Cartridge capacity indicator to drop to about 50%, but this is not a problem with the printer.

## Install the Printer Driver and the User Manual

### Windows

You can print from Windows via USB or TCP/IP (network) connections.

The installation procedure varies depending on how your printer is connected. Install the printer driver and User Manual as follows.

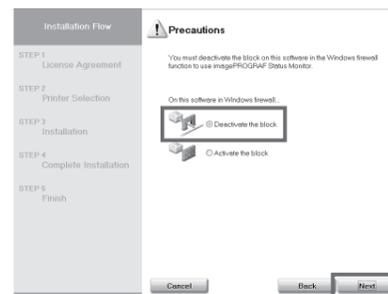
< Compatible Operating Systems >

Windows 7, Windows Vista, Windows Server 2008, Windows Server 2003, Windows XP, Windows 2000

**Important** • Installation requires administrative rights (such as those of Administrator). Be sure to log on using an account with administrative rights before installation.

**MEMO** The following screen may be displayed during installation depending on the security settings of your computer.

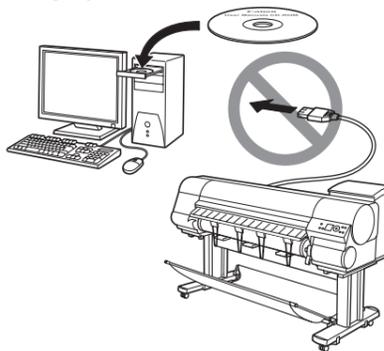
• Select **Deactivate the block** and click **Next**.



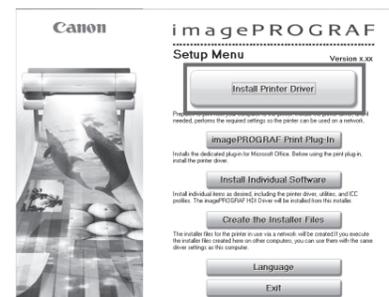
### For USB connections

**Important** • Use a USB cable that conforms to the Hi-Speed USB specification.  
• Connect the USB cable to the printer as instructed during installation of the relevant printer driver. If you connect the USB cable before installing the printer driver, the printer driver may not be installed correctly.

**1** After making sure the printer is not connected to the computer, turn the computer on. Insert the provided **User Software CD-ROM** for your particular operating system in the CD-ROM drive.

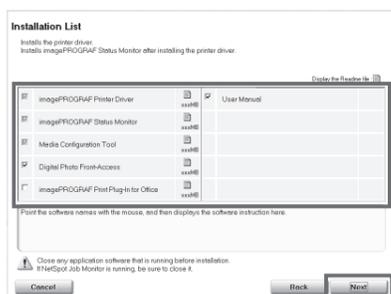


**2** In the **Setup Menu** window, click **Install Printer Driver**.



**MEMO** • To choose a different language, click **Language**.

**3** Confirm that the required installation items are selected in the **Installation List** window, and then click **Next**.

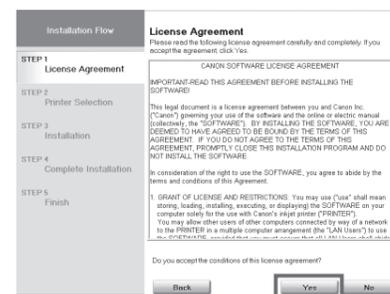


**MEMO** • Point at a software title to view a summary of the software.

**4** On the **Select Country or Region of Use** window, select the country or region of use and click **Next**.



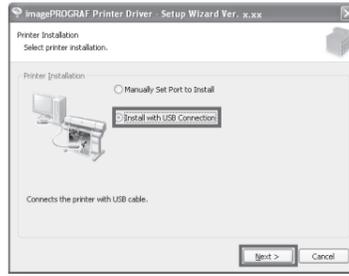
**5** After reading the license agreement, click **Yes**.



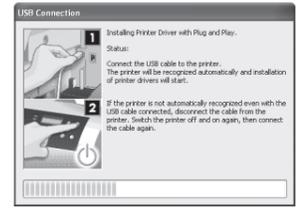
**6** On the **Printer Selection** window, select **The printer is connected directly to a computer** and click **Next**.



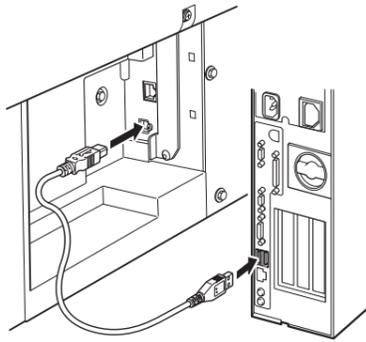
**7** In the **Printer Installation** dialog box, select **Install with USB Connection**, and click **Next**.



**8** When the following dialog box is displayed, make sure the printer is on and use the USB cable to connect the printer to the computer.

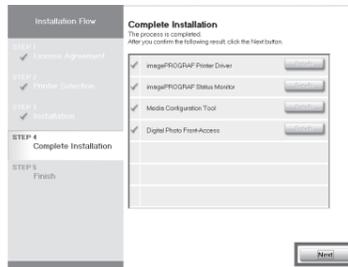


**MEMO** • If a warning message is displayed, click **Retry** to try again.

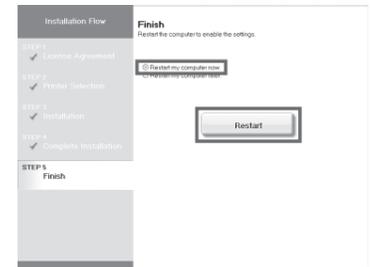


**MEMO** • Be careful not to insert the USB cable into the Ethernet port.

**9** After reviewing the installation results on the **Complete Installation** window, click **Next**.



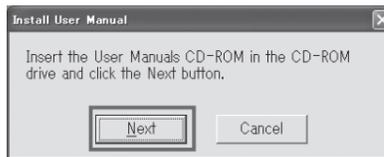
**10** In the **Finish** window, select **Restart my computer now** and click **Restart**.



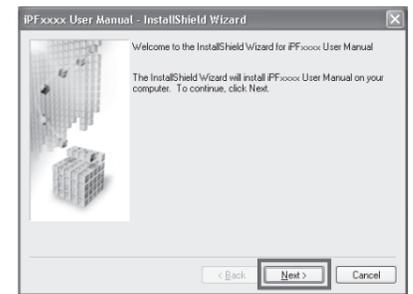
### Install the User Manual

**11** The printer driver settings take effect after the computer restarts. The printer driver is now installed. An **iPFxxxx Support** desktop icon is created after installation. (iPFxxxx represents the printer model.) Next, install the **User Manual**.

**12** When the **Install User Manual** dialog box is displayed, insert the provided **User Manuals CD-ROM** in the CD-ROM drive and click **Next**.



**13** Click **Next**.



**14** After reading the software license agreement, select **I accept the terms of the license agreement**, and then click **Next**.



**15** Click **Install** to start the installation process.



**16** After installation is complete, click **Finish**.

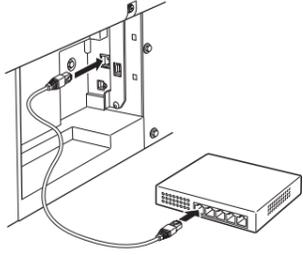


The **User Manual** is now installed.

# For TCP/IP (Network) Connections

## When you first connect the printer to the network

**1** Use the LAN cable to connect the LAN port on the back of the printer to the hub port.



**MEMO** • If the printer is on, the Link indicator is green for 100Base-TX connections and amber for 10Base-T connections.

**2** Make sure the printer is on. Turn the computer on and insert the provided **User Software CD-ROM** for your particular operating system in the CD-ROM drive.

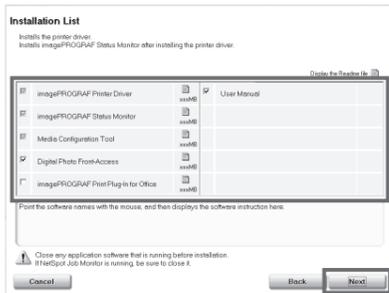


**3** In the **Setup Menu** window, click **Install Printer Driver**.



**MEMO** • To choose a different language, click **Language**.

**4** Confirm that the required installation items are selected in the **Installation List** window, and then click **Next**.

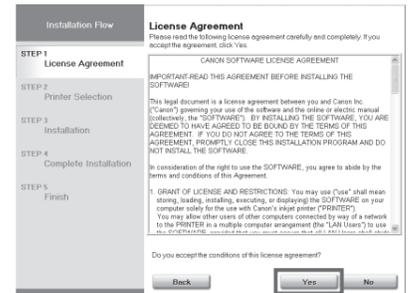


**MEMO** • Point at a software title to view a summary of the software.

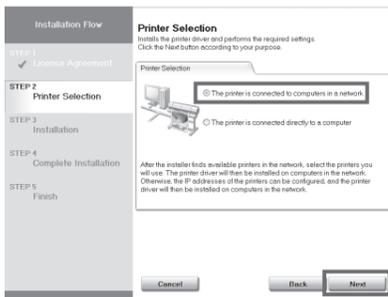
**5** On the **Select Country or Region of Use** window, select the country or region of use and click **Next**.



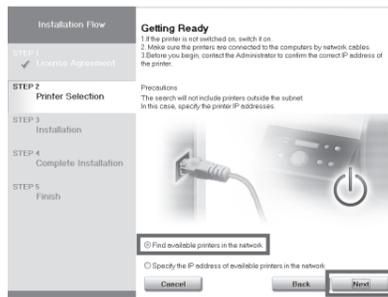
**6** After reading the license agreement, click **Yes**.



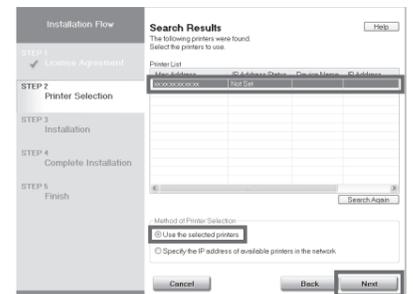
**7** On the **Printer Selection** window, select **The printer is connected to computers in a network** and click **Next**.



**8** After reading the precautions in the **Getting Ready** window, select **Find available printers in the network** and click **Next**.

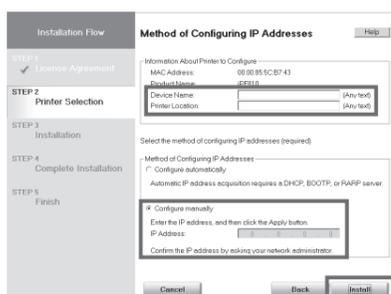


**9** Available printers are listed in the **Search Results** window. Select the desired printer in the **Printer List**. In **Method of Printer Selection**, select **Use the selected printers**, and then click **Next**.



**MEMO** • If the printer you want to use is not displayed in **Printer List**, refer to "When the printer cannot be found on the network" on page 10 to setup and configure an IP address for the printer.

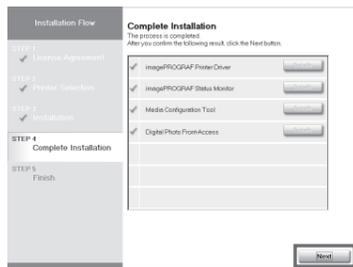
**10** In the **Method of Configuring IP Addresses** window, enter the IP address in **Configure manually**, under **Method of Configuring IP Addresses**. Click **Install** to start the installation process. Also enter your preferred name for the printer in **Device Name** and the installation location in **Printer Location** under **Information About Printer to Configure**, as desired. The installation process will now begin.



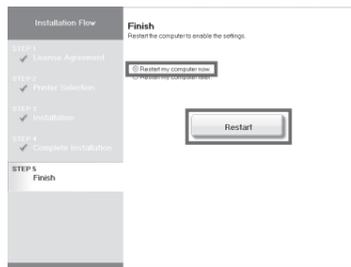
**Important** • If you use a DHCP server for automatic assignment of the printer's IP address, printing may no longer be possible after the printer is turned off and on. This is because an IP address different from before has been assigned. Thus, when using DHCP server functions, consult your network administrator and configure the settings in one of the following ways.

- Configure the setting for dynamic DNS updating. In **RemoteUI**, activate the setting **Enable DNS Dynamic Update**. (→"Configuring the Printer's TCP/IP Network Settings," User Manual)
- Configure the setting for assignment of the same IP address each time the printer starts up

**11** After reviewing the installation results on the **Complete Installation** window, click **Next**.



**12** In the **Finish** window, select **Restart my computer now** and click **Restart**.



**13** The printer driver settings take effect after the computer restarts. The printer driver is now installed. An **iPFxxxx Support** desktop icon is created after installation. (iPFxxxx represents the printer model.)

Next, follow steps 12-16 on page 8 to install the User Manual.

**When the printer cannot be found on the network**

If your printer cannot be found when connecting to the network for the first time, setup an IP address for the printer and then configure it on the printer.

When ink fills the system for the first time, after printhead adjustment is finished, specify the IP address on the printer's control panel.

**Important** • When ink fills the system for the first time, do not operate the printer until printhead adjustment is finished.

**1** Press the **Menu** button to display **MAIN MENU**.



**2** Press **▲** or **▼** to select **Interface Setup**, and then press the **▶** button.

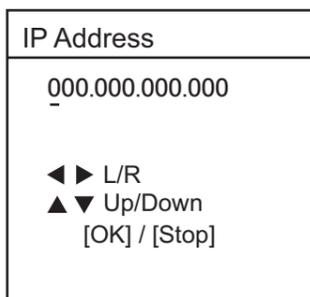
**3** Press **▲** or **▼** to select **TCP/IP**, and then press the **▶** button.

**4** Press **▲** or **▼** to select **IP Setting**, and then press the **▶** button.

**6** Enter the IP address.  
1. Press **◀** or **▶** to move the cursor (|) to each field for entering numbers.

**7** Press the **Online** button.

**5** Press **▲** or **▼** to select **IP Address**, and then press the **▶** button.



**8** Press **OK** on the registration confirmation message that appears. The IP address is set on the printer. Next, restart installation of the printer driver.

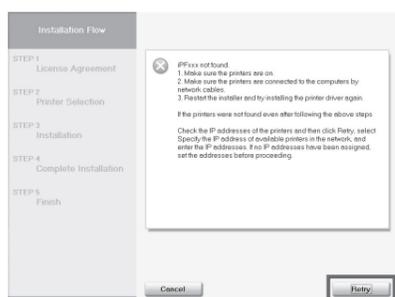
2. Press **▲** or **▼** to enter the number, and then press the **OK** button.

**MEMO** • Holding down either the **▲** or **▼** keys continually increases or decreases the value.

**9** In the **Search Results** window, select **Specify the IP address of available printers in the network** and click **Next**. The **IP Address Specification** window appears. Follow steps 8-11 on page 12 to finish installing the printer driver.

Next, follow steps 12-16 on page 8 to install the User Manual.

**MEMO** • If the following screen appears, click **Retry** and select **Specify the IP address of available printers in the network** on the next screen that appears.



If the printer is already connected to the network



If the printer is already connected to the network, confirm the static IP address assigned to the printer. Ask your network administrator for further information.



If the printer is on, the Link indicator is green for 100Base-TX connections and amber for 10Base-T connections.

1

Make sure the printer is on. Turn the computer on and insert the provided **User Software CD-ROM** for your particular operating system in the CD-ROM drive.



2

In the **Setup Menu** window, click **Install Printer Driver**.



To choose a different language, click **Language**.

3

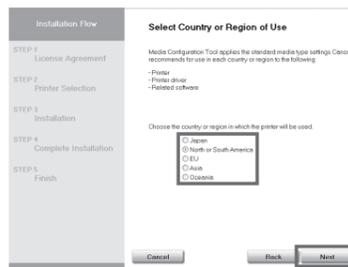
Confirm that the required installation items are selected in the **Installation List** window, and then click **Next**.



Point at a software title to view a summary of the software.

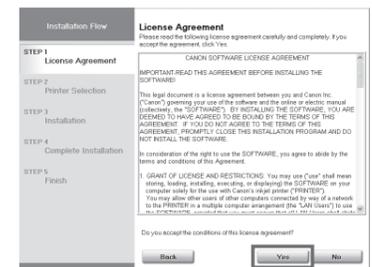
4

On the **Select Country or Region of Use** window, select the country or region of use and click **Next**.



5

After reading the license agreement, click **Yes**.



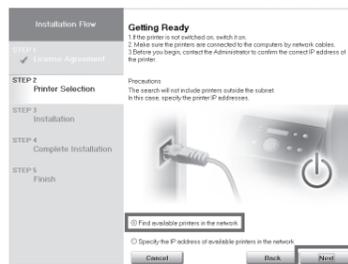
6

On the **Printer Selection** window, select **The printer is connected to computers in a network** and click **Next**.



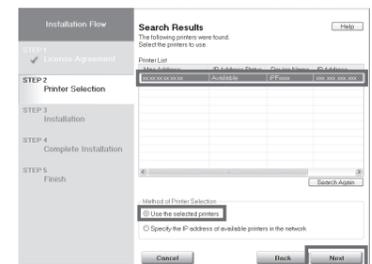
7

After reading the precautions in the **Getting Ready** window, select **Find available printers in the network** and click **Next**.



8

Available printers are listed in the **Search Results** window. Select the desired printer in the **Printer List**. In **Method of Printer Selection**, select **Use the selected printers**, and then click **Next** to start the installation process.

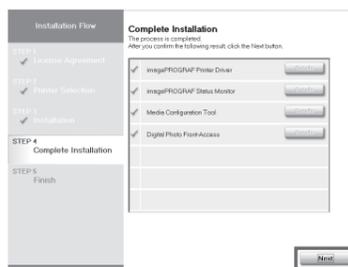


Printers already connected to the network are labeled **Available** in the list of IP addresses.

If the desired printer is not shown in the **Printer List**, select **Specify the IP address of available printers in the network** in **Method of Printer Selection**. The **IP Address Specification** window appears. Follow steps 8-11 on page 12 to finish installing the printer driver and the **User Manual**.

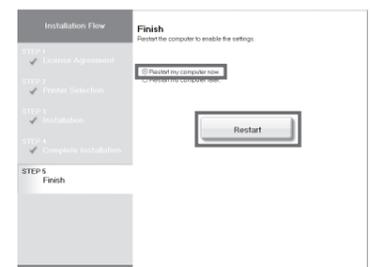
9

After reviewing the installation results on the **Complete Installation** window, click **Next**.



10

In the **Finish** window, select **Restart my computer now** and click **Restart**.



When entering the printer's IP address manually

11

The printer driver settings take effect after the computer restarts. The printer driver is now installed. An **iPFxxxx Support** desktop icon is created after installation. (iPFxxxx represents the printer model.)

Next, follow steps 12-16 on page 8 to install the User Manual.



If the printer is already connected to the network, confirm the static IP address assigned to the printer. Ask your network administrator for further information.



If the printer is on, the Link indicator is green for 100Base-TX connections and amber for 10Base-T connections.

1

Make sure the printer is on. Turn the computer on and insert the provided **User Software CD-ROM** for your particular operating system in the CD-ROM drive.

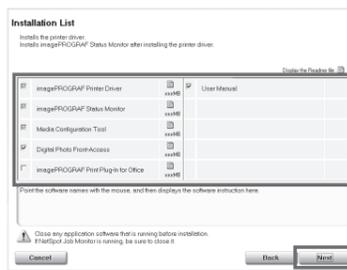


**2** In the **Setup Menu** window, click **Install Printer Driver**.



**MEMO** • To choose a different language, click **Language**.

**3** Confirm that the required installation items are selected in the **Installation List** window, and then click **Next**.

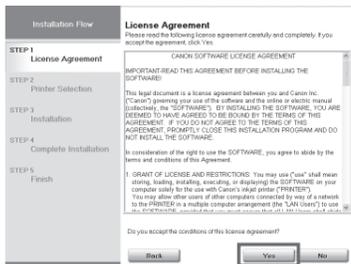


**MEMO** • Point at a software title to view a summary of the software.

**4** On the **Select Country or Region of Use** window, select the country or region of use and click **Next**.



**5** After reading the license agreement, click **Yes**.



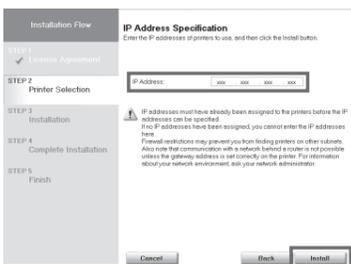
**6** On the **Printer Selection** window, select **The printer is connected to computers in a network** and click **Next**.



**7** After reading the precautions in the **Getting Ready** window, select **Specify the IP address of available printers in the network** and click **Next**.

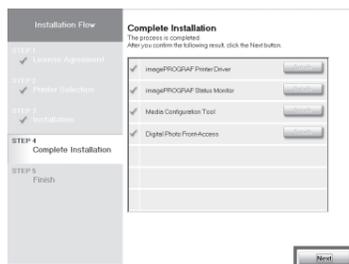


**8** On the **IP Address Specification** window, enter the desired printer's IP address and click **Install** to start the installation process.

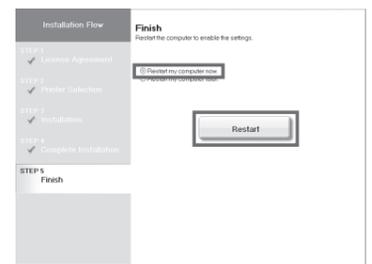


**Important** • Ask your network administrator for the IP address, as needed.

**9** After reviewing the installation results on the **Complete Installation** window, click **Next**.



**10** In the **Finish** window, select **Restart my computer now** and click **Restart**.



**11** The printer driver settings take effect after the computer restarts. The printer driver is now installed. An **iPFxxxx Support** desktop icon is created after installation. (iPFxxxx represents the printer model.)

Next, follow steps 12-16 on page 8 to install the User Manual.

# Macintosh

You can print from Macintosh via USB or network connections such as Bonjour or IP.  
Install the printer driver that suits your printing environment.

<Compatible Operating Systems>

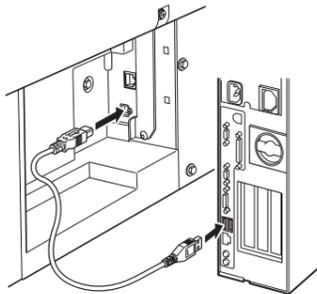
Mac OS X 10.3.9 or later

## Connect the Printer to a Computer

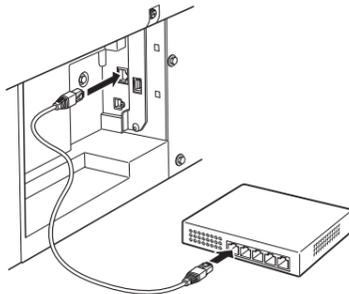
### Connect the cable

**1** Use a cable to connect the printer to a computer or the network.

• For USB connections:



• For network connections:



• Be careful not to insert the USB cable into the Ethernet port.

**2** Make sure the printer is on.  
Turn the computer on.

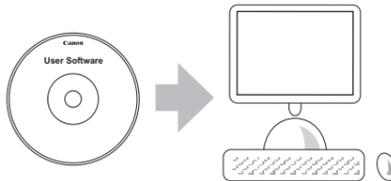
## Configure the Computer

### Install the printer driver



• Be sure to log in as a user with administrative rights when installing the printer driver.

**1** Insert the provided **User Software CD-ROM** for your particular operating system in the CD-ROM drive.



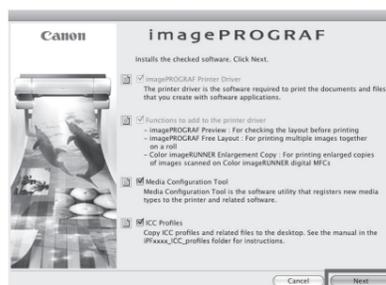
**2** On the desktop, double-click the CD-ROM icon and then the **iPF Printer Setup** icon.



**3** If the following screen is displayed, enter the user name and password of a user with administrative rights and click **OK**.



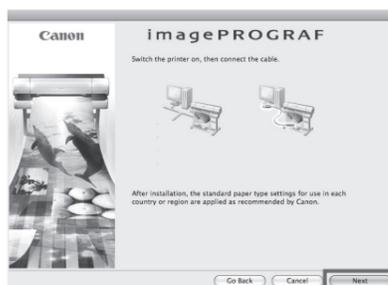
**4** Confirm that the required installation items are selected, and then click **Next**.



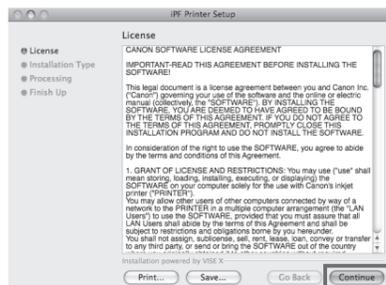
**5** Select the country or region where the printer will be used and click **Next**.



**6** Click **Next**.



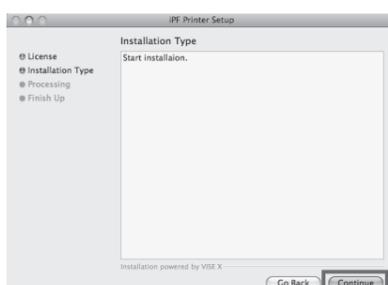
**7** After reading the software license agreement, click **Continue**.



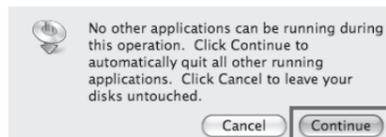
**8** Click **Agree**.



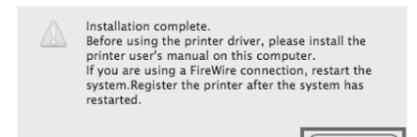
**9** Exit other applications and click **Continue**.



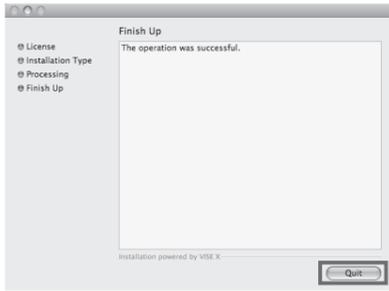
**10** Exit other applications and click **Continue**.  
Items selected in step 4 are installed.



**11** Click **OK**.

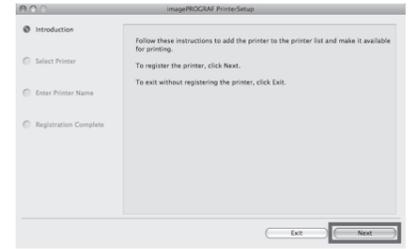


## 12 Click Quit.

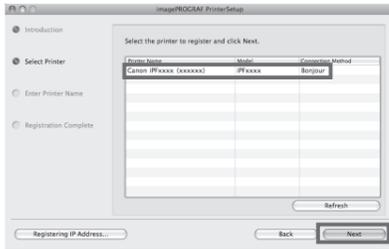


The printer driver is now installed. Next, select the printer to set up.

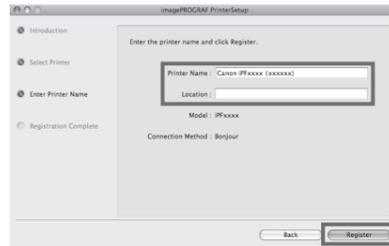
## 13 Click Next.



## 14 Select the printer to prepare and click Next.



## 15 After entering your preferred name for the printer in **Printer Name** and the installation location in **Location**, click **Register**.



## 16 Click Finish.

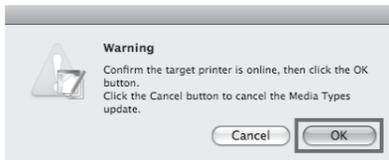


- To register the printer by entering its IP address, click **Registering IP Address**. Enter the IP address of the desired printer in **IP Address** and click **Next**.

- To register another printer, click **Continue Registration**, and repeat steps 14–16.

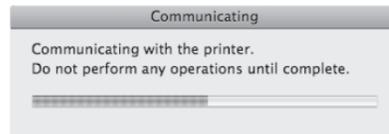
## Install the User Manual

## 17 Click OK.

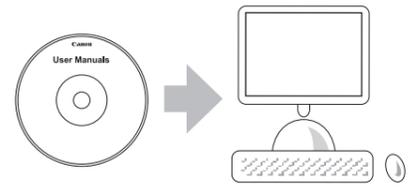


- If the same model of printer is already registered on the computer, a screen is displayed for printer selection. Select the desired printer and click **Next**.

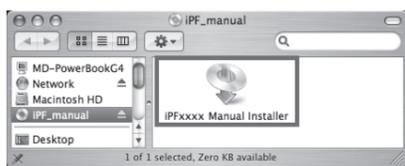
## 18 The following screen is displayed and paper information is updated. When the paper information has been updated, the screen is no longer displayed.



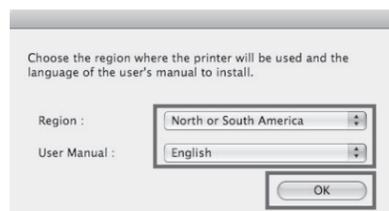
## 19 Next, install the **User Manual**. Insert the provided **User Manuals CD-ROM** in the CD-ROM drive.



## 20 Double-click the **iPFxxxx Manual Installer** icon in the CD-ROM. (iPFxxxx represents the printer model.)



## 21 Select the region where the printer will be used and the language of the user manual to install, and then click **OK**.



## 22 Check the message and click **Continue**.



## 23 After reading the software license agreement, click **Continue**.



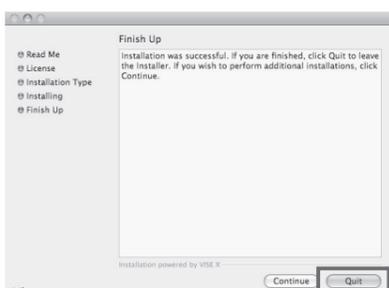
## 24 Click **Agree**.



## 25 Click **Install**.



## 26 After installation is complete, click **Quit**.



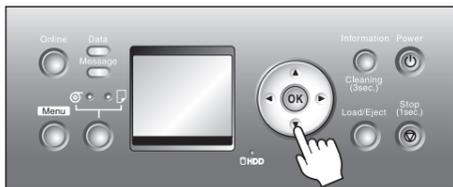
The **User Manual** is now installed.



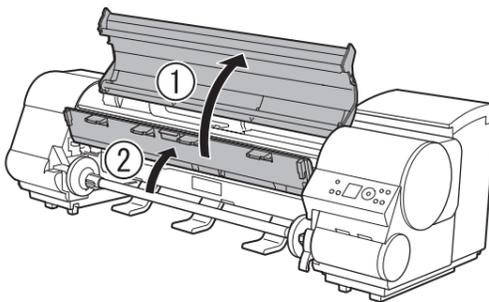
# Load Paper to Adjust the Printhead

Follow these steps to load a roll and adjust the **Printhead** alignment. The included **Sample Paper** is used in this example.

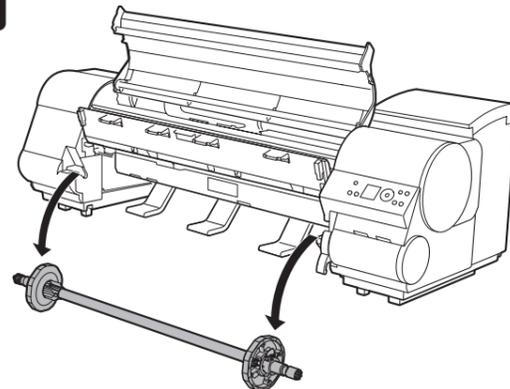
**1** After the system has filled with ink when you are finished installing the **Printhead** and **Ink Tanks**, the message **Select type of paper for printhead adj.** is shown on the **Display Screen**. Press ▲ or ▼ to select **Roll1 (Upper)** (iPF815: **Roll Paper**) and press the **OK** button.



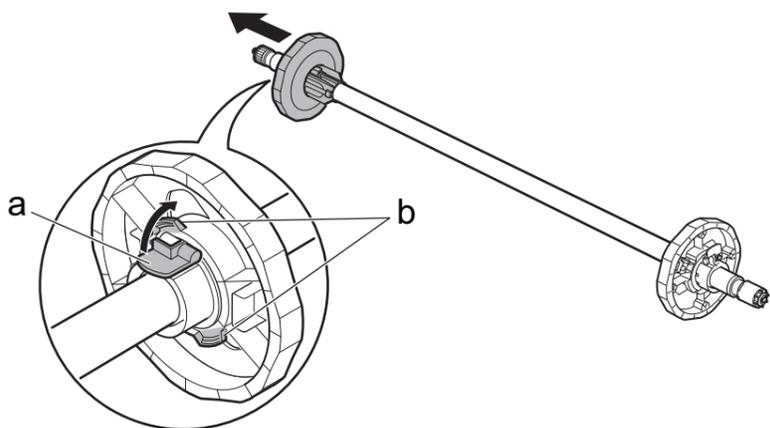
**2** Open the **Top Cover** and lift the **Ejection Guide**.



**3** Remove the **Roll Holder** from the printer.

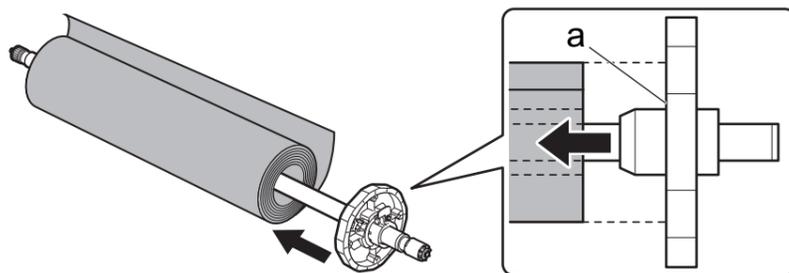


**4** Lift the **Holder Stopper** lever (a) from the shaft side to unlock the stopper. Holding the **Holder Stopper** at the position indicated (b), remove the stopper from the **Roll Holder**.



**Important** • We recommend wearing clean cloth gloves when handling rolls to protect the printing surface.

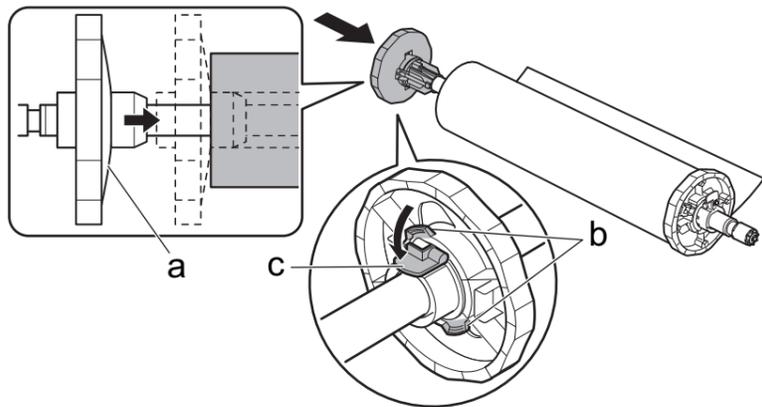
**5** With the edge of the roll paper facing front as shown, insert the roll on the **Roll Holder** from the right. Insert the roll firmly until it touches the flange (a) of the **Roll Holder**.



**Important**

- Insert the roll firmly so that there is no gap between the roll and the flange of the **Roll Holder**. A gap may cause feeding problems.
- Set the roll horizontally on a table or other flat surface to prevent the roll from falling. Dropping a roll may cause injury.
- When loading a roll, be careful to avoid hitting the **Roll Holder** hard with the roll. This may damage the **Roll Holder**.

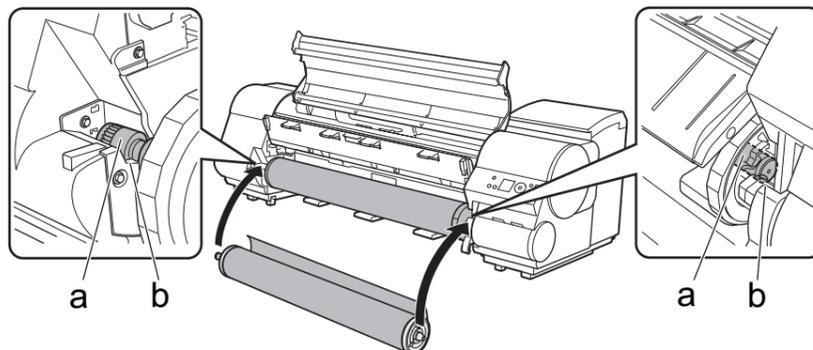
**6** Insert the **Holder Stopper** in the **Roll Holder** from the left, as shown. Holding it at the position indicated (b), push it firmly until the flange (a) of the **Holder Stopper** touches the roll. Lock the **Holder Stopper** lever (c) by pushing it down toward the shaft side.



**Important**

- Insert the roll firmly to eliminate any gap between the roll and the flange of the **Roll Holder**. A gap may cause feeding problems.
- If the paper is wrinkled or warped, straighten it out before loading it.

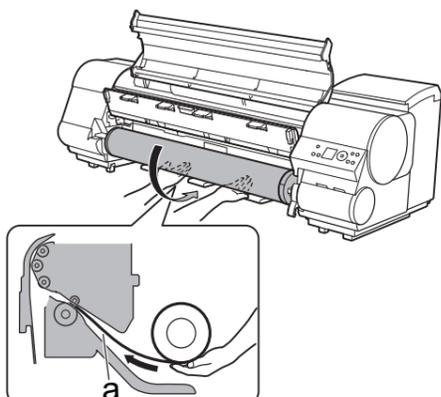
**7** Holding the **Roll Holder** so that the side with the white gear faces the side of the **Roll Holder Slot** with a white gear, load the **Roll Holder** shaft (a) into the grooves (b) on both ends of the **Roll Holder Slot**.



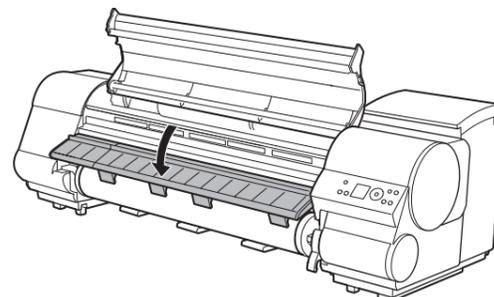
**Caution**

- Be careful not to cause injury by dropping a roll.
- Be careful not to put the fingers between the guide grooves (b) and the **Roll Holder** shaft (a) when loading a roll. Otherwise, you may hurt yourself.

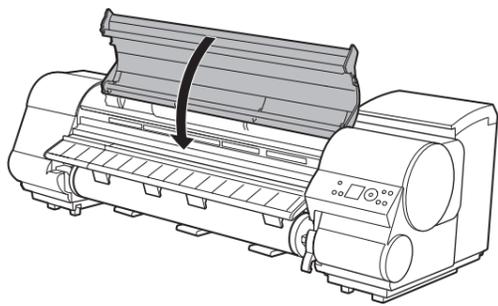
**8** Pull out the roll paper evenly on both ends, insert the roll paper in the **Paper Feed Slot** (a), and advance the roll paper until you hear a tone.



**9** Lower the **Ejection Guide**.



**10** Close the **Top Cover**.



**11** Press the **OK** button.  
The paper is now advanced.

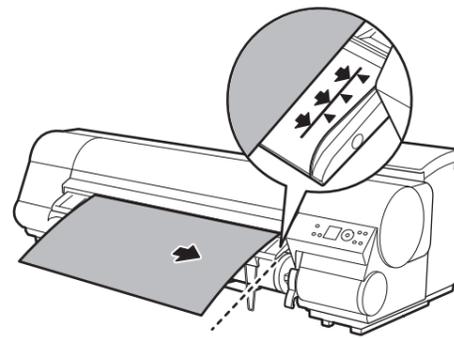


After loading a roll, the printer automatically shows a menu for selection of the paper type on the **Display Screen** and beeps.

**12** On the **Roll 1 (Upper) Type** screen (on the iPF815, the **Roll Media Type** screen), press **▲** or **▼** to select the type of paper loaded, and then press the **OK** button.  
To identify the type of paper, refer to the label on the box of sample paper. Select **HW Coated** for heavyweight coated paper or **Coated Paper** for regular coated paper.

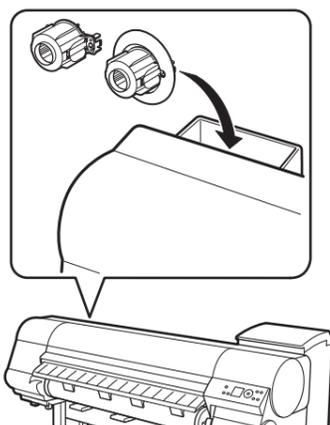
**Printhead** alignment starts automatically.  
This process takes about six minutes.  
When the process is complete, **Online** is displayed.  
You are now finished loading the roll.

**MEMO** • If the message **The paper is loaded crooked. Lift the release lever.** is displayed, lift the **Release Lever**, open the **Top Cover**, and align the right edge of the roll parallel to the **Paper Alignment Line**.

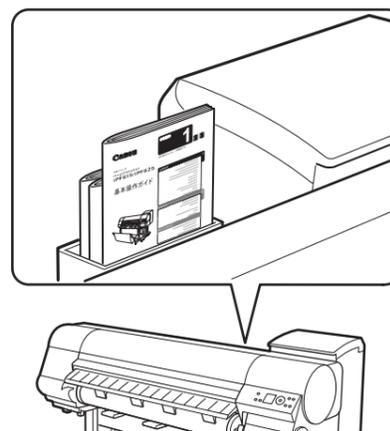


## Store Accessories in the Pockets

**1** Store the **3-Inch Paper Core Attachment** and other accessories in the accessory pocket.



**2** Use the manual pocket to store the **Basic Guide** (which includes descriptions of basic printer operations, routine maintenance, and troubleshooting tips), so you can refer to it as needed.



## Responding to Messages

Error messages may appear on the **Display Screen** of the **Control Panel** during printer installation in some cases. If so, it may not indicate a problem with the printer, and the issue may be easily resolved. Common messages and the causes are listed here with corrective actions. To respond to error messages other than these, refer to the provided **Basic Guide (2)**. For other detailed printer instructions, refer to the **User's Guide** on the **User Manuals CD-ROM**.

Message	Cause	Corrective Action
<b>The paper is loaded crooked. Lift the release lever.</b>	Paper has been loaded askew.	<ol style="list-style-type: none"> <li>1. Lift the <b>Release Lever</b> and open the <b>Top Cover</b>.</li> <li>2. Align the right edge of the roll paper parallel to the right <b>Paper Alignment Line</b>.</li> <li>3. Lower the <b>Release Lever</b> and close the <b>Top Cover</b>.</li> </ol>
<b>No ink tank loaded.</b>	There is no <b>Ink Tank</b> of the indicated color in the printer.	Load or reload the <b>Ink Tank</b> . (See steps 1-8 on page 6-7.)
<b>Insert the maintenance cartridge.</b>	The <b>Maintenance Cartridge</b> is not installed.	Install the <b>Maintenance Cartridge</b> .
<b>Turn off printer, wait, then turn on again.</b>	Fastening tape or the <b>Belt Stopper</b> has not been removed inside the <b>Top Cover</b> .	<ol style="list-style-type: none"> <li>1. Turn the printer off.</li> <li>2. Open the <b>Top Cover</b> and remove the tape or <b>Belt Stopper</b>. (See step 3 on page 4.)</li> <li>3. Turn the printer on.</li> </ol>
<b>Paper cutting failed. Lift the release lever.</b>	For some reason, the paper could not be cut.	Refer to the provided <b>Basic Guide (2)</b> .
<b>No printhead</b>	The <b>Printhead</b> is not installed.	Reinstall the <b>Printhead</b> . (See steps 1-10 on page 5-6.)
<b>Hardware error. xxxxxxxx-xxxx</b>	Another kind of error has occurred.	Turn off the printer and wait at least three seconds before restoring the power. If the message is still displayed after this, write down the error code and message, turn off the printer, and contact your Canon dealer for assistance.
<b>ERROR Exxx-xxxx</b> (x represents a letter or number.)	An error requiring service may have occurred.	Write down the error code and message, turn off the printer, and contact your Canon dealer for assistance.