Introduction

Overview of Setup

These are the steps in printer installation.

1. Preparations (P.2)
2. Install the Ink Tanks (P.3)
3. Install the Printhead (P.4)
4. Load Paper to Adjust the Printhead (P.5)
5. Install the Software (P.7)
6. Store Accessories in the Pockets (P.13)

How to Display the Electronic Manuals (P.14)

- Even if you do not use the printer driver, be sure to install Media Configuration Tool from the provided User Software CD-ROM. With Media Configuration Tool, the paper types that are available in your area can be registered to the printer. For instructions on installation, refer to “Install the Software” on page 7. (In Windows, select Install Individual Software in the Setup Menu window to install Media Configuration Tool only.)

Details for each step are given in this Setup Guide. Simply follow the instructions to install the printer. If an error message is displayed during setup or other problems occur, refer to “Responding to Messages” on page 16.

The Manuals Supplied with This Printer

After installing the printer as shown in this Setup Guide, refer to the manuals for instructions on operation and maintenance.

Printed Manuals

Quick Guide

The Quick Guide contains information such as warnings for using this product safely and how to operate the navigation that is useful when replacing paper, ink tanks, and the printhead.

Electronic Manuals

Basic Guide

The Basic Guide describes the following information.
- Loading paper, Replacing the consumables, Control Panel menus, and others
- Troubleshooting tips and Error messages
- Preparations for transferring the printer

User's Guide

This guide describes advanced usage of the printer such as paper saving tips, how to print a poster and banner with the supplied software and print quality adjusting method, in addition to the basic instructions for printing on roll paper or cut sheet.

Paper Reference Guide

This guide describes about the types and specifications of the available media on the printer.

To refer to the electronic manuals Refer to “How to Display the Electronic Manuals” (P.14)

Space Required for Installation

A space larger than the following dimensions needs to be allocated when setting up this printer.

<table>
<thead>
<tr>
<th>Printer</th>
<th>Installation space (W x D x H mm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>iPF680 Series/iPF685 Series</td>
<td>Printer alone: 1397 x 1367 x 807</td>
</tr>
<tr>
<td></td>
<td>With stand (*) attached: 1397 x 1700 x 1362</td>
</tr>
<tr>
<td>iPF780 Series/iPF785 Series</td>
<td>Printer and stand: 1704 x 1700 x 1362</td>
</tr>
</tbody>
</table>

* A stand is optional for the iPF680 series and iPF685 series. The “Printer Stand ST-27” can be used with the iPF680 series and iPF685 series.

Package Contents

- a. Printer
- b. Roll holder: Already attached to printer
- c. 3-inch paper core attachment R
- d. 3-inch paper core attachment L
- e. Printhead
- f. Starter ink tanks (for first-time installation) C, M, Y, MBK, BK
- g. Included paper
- h. Setup Guide (this document)
- i. Set of printer documentation
- j. Set of CD-ROMs
- k. Power cord
- l. Set of stands (iPF780 series and iPF785 series only)

* A stand is optional for the iPF680 series and iPF685 series. (It may be included as a standard accessory in some locations.)

- Some items are included with the printer but not described in this manual. Keep these items in a safe place after setup because they are used in various printing applications.
- For instructions on the included items not described in this manual, refer to the User’s Guide.
- A cable to connect the printer to a computer is not provided with the printer.

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Preparations

1 Install the printer. You can use the following two methods for installing the printer.
   • Install with a stand
     Assemble the stand and install the printer referring to the Printer Stand Setup Guide included with the stand. After installation, proceed to step 4.
   • Install without a stand on a table
     Proceed to step 2.

2 Remove the packing materials from the top of the printer.

3 Three people should hold the printer’s carrying handles and place the printer on a table or other flat location.
   • Caution
     The iPF780 Series/iPF785 Series weighs approximately 56 kg and the iPF680 Series/iPF685 Series approximately 46 kg by themselves. Moving the printer requires at least three people. Be careful to avoid back strain and other injuries.

4 Remove the orange tape used to secure the roll holder to the printer.

5 Move the printer to the location where you will use it.
   • Caution
     When moving the stand, lift the support rod to the position (a) before closing the output stacker and unlocking the 4 casters. Failure to do so may lead to scratched flooring, damage to the basket cloth, and injury.
   • Caution
     When moving the printer, firmly grasp the carrying handles. Holding the printer at other positions is dangerous, and may cause injury and damage if the printer is dropped.
   • Caution
     After you have moved the stand, be sure to lock the 4 casters.

6 Plug the power cord into the power supply connector on the right of the printer and plug the other end into the outlet.
Install the Ink Tanks

Install the 5 ink tanks.

1. Press the power button to turn on the printer.

2. When the following screen appears, use the ▲ and ▼ keys to select a language and press OK.

3. Select your local time zone and press OK.

4. Instructions on ink tank installation are shown on the display screen. As instructed, grab the handle on the ink tank cover to open it.

5. While pressing the stopper of the ink tank lock lever inwards, open the ink tank lock lever upwards.

6. Shake the ink tanks gently 1 to 2 times before opening the pouch.

7. Open the pouch and remove the ink tank.

8. Insert the ink into the holder facing as shown, with the ink holes down.

9. Close the ink tank lock lever until it clicks into place. Make sure the ink lamp is lit in red.

10. Repeat steps 5 to 9 to install all of the ink tanks.

11. Close the ink tank cover.

- Never touch the ink holes (a) or metal contacts (b). Touching these parts may cause stains, damage the ink tank, and affect print quality.

- Avoid dropping the ink tank after removing it from the pouch. Otherwise, ink may leak and cause stains.

- Do not remove and shake ink tanks that have already been installed in the printer because ink may leak out.

- If the ink tank does not fit in the holder, make sure the color of the ink tank lock lever matches the color of the ink tank, and check the orientation of the ink tank.

- If the ink lamp is not lit, repeat steps 5 and 9.

- Failure to shake ink tanks may result in reduced print quality because ink ingredients have settled on the bottom of the tank.
Install the Printhead

Next, install the printhead.

1. Open Upper Cover is shown on the display screen. As instructed, open the top cover.

! Important

• When installing the printhead, do not move the carriage (a) from the position shown in the figure. If you move the carriage (a), a warning noise sounds and the printhead cannot be installed. If you have moved the carriage (a), close the top cover. The carriage (a) moves to the position shown in the figure.

Instructions on printhead replacement are shown on the display screen.

2. Pull the printhead fixer lever forward all the way to open it completely.

3. Lift the printhead fixer cover to open it fully.

4. Hold the printhead by the grips (a) as you remove it from the pouch.

5. Remove the orange protective part (a). To remove orange protective part (b), push the grip (c) as you remove the part.

! Important

• Never touch the parts covered by the protective part. This may damage the printhead and affect printing quality.
• The printhead contains ink. When removing the protective material, it is recommended that you do it over the bag that the printhead came in to avoid spilling the ink and soiling your clothes or the surrounding items.
• Do not reattach the protective part after removing it. Dispose of these materials according to local regulations.

6. Insert the printhead into the carriage (b) with the ink holes (a) facing away from the printer as shown in the figure. Carefully push the printhead firmly into the carriage (b), ensuring that the part covered by the protective part does not touch the carriage.

7. Pull the printhead fixer cover down toward the front to lock the printhead in place.

8. Push the printhead fixer lever all the way back.

9. Close the top cover.
Load Paper to Adjust the Printhead

Load the included paper and adjust the printhead.

1. **Select type of paper for printhead adj.** is shown on the display screen. Check that Cut Sheet is selected and press OK.

2. Slide the width guide (a) and align it with the mark for the size of paper to be loaded. In this example, align the width guide with A2 to align it with the size of the sample paper.

3. Prepare one sheet of paper. Refer to the packaging for the paper to check which side is the printable surface.

Instructions on loading cut sheets are shown on the display screen.

4. Load the sheet straight into the paper feed slot with the printing-side facing up, making sure the right edge is aligned with the paper alignment guide (a) to the right of the roll cover. Insert the paper until the leading edge makes contact and you hear a tone.

5. Adjust the position of the width guide (a) to the size of the paper to be loaded. Make sure the width guide fits properly against the edge of the paper to prevent it from being tilted or wrinkled.

6. A message confirming paper advance is shown on the display screen. Press OK.

7. The screen for selecting the paper type is shown on the display screen. Press ▲ or ▼ to select the type of paper loaded in the printer. Select Coated Paper and press OK. Then from the menu that appears, select Coated Paper and press OK.

8. When paper advance ends, the system is automatically filled with ink for the first time and printhead adjustment is started. It takes a total of about 20 minutes. Make use of this time by referring to "Install the Software" on page 7 to install the software on your PC.

9. When printhead adjustment ends, paper is printed with an adjustment pattern and is ejected. While holding the paper, press the release lever (a) backwards to remove the paper.

- Only one sheet can be loaded in the printer. Do not load two or more sheets. Doing so might cause a paper jam.
- Wrinkled or warped paper might cause paper jams. Be sure to flatten the paper out before loading it.

- Return unused paper to the pouch it came in, and store it away from heat, humidity and direct sunlight.

- Charging the system with ink fills the system from the ink tanks to the printhead. In addition, cleaning is performed to keep the printer in optimal condition. This may cause the remaining ink indicator and maintenance cartridge capacity indicator to drop some amount. The starter ink tank is for first-time installation. It is recommended that you purchase replacement ink tanks quickly.

- The remaining ink indicator and maintenance cartridge capacity indicator to drop some amount. The starter ink tank is for first-time installation. It is recommended that you purchase replacement ink tanks quickly.

- The paper is advanced.
Pull the release lever forward.
Printer setup is now complete.

• The method for loading roll paper is given in the User’s Guide, Basic Guide, and the control panel navigation function, which can be accessed using the procedure in “How to Display the Electronic Manuals” (P.14).

Follow the procedure below to display the navigation on how to load roll paper.

1. Press Navigate.
2. Use the ▲ and ▼ keys to select Load Roll Paper and press OK.
The navigation starts.
Install the Software

Windows

You can print from Windows via USB or TCP/IP (network) connections. The installation procedure varies depending on how your printer is connected. Install the software by following instructions below. If you connect the printer with a USB cable, refer to “For USB connections” on page 7. If you connect the printer with TCP/IP (network), refer to “For TCP/IP (network) connections” on page 8.

- Installation requires administrative rights (such as those of Administrator). Be sure to log on using an account with administrative rights before installation.

<Compatible Operating Systems>

- For the Windows OS, use the latest version of Service Pack.

For USB connections

Install the software

1. After making sure the printer is not connected to the computer, turn the computer on. Insert the provided User Software CD-ROM for your operating system in the CD-ROM drive.

2. In the Setup Menu window, click Install Printer Driver.

   - To choose a different language, click Language.
   - You can view the basic operation of the printer in the Basic Guide that is contained on the CD-ROM by clicking View Basic Guide.

3. Select the software to install in the Installation List window, and then click Next.
   Point the mouse pointer at a software name to display a summary of the software.

4. In the Select Country or Region of Use window, select the country or region of use and click Next.

5. After reading the license agreement, click Yes.

6. If you can agree Extended Survey Program, click Agree.

7. If you can respond to the questionnaire, click Next.

8. Confirm your questionnaire responses, and click Next.

The following screen may be displayed during installation depending on the security settings of your computer.
- Select Deactivate the block and click Next.
- Select Do nothing and click Next.
- Select Deactivate the block and select another box, and click Next.

You can print from Windows via USB or TCP/IP (network) connections. The installation procedure varies depending on how your printer is connected. Install the software by following instructions below. If you connect the printer with a USB cable, refer to “For USB connections” on page 7. If you connect the printer with TCP/IP (network), refer to “For TCP/IP (network) connections” on page 8.

- Installation requires administrative rights (such as those of Administrator). Be sure to log on using an account with administrative rights before installation.

<Compatible Operating Systems>

- For the Windows OS, use the latest version of Service Pack.
In the Printer Selection window, select The printer is connected directly to a computer and click Next.

In the Printer Installation dialog box, select Install with USB Connection, and click Next.

When the following dialog box is displayed, make sure the printer is on and use the USB cable to connect the printer to the computer.

- If a warning message is displayed, click Retry to try again.

After reviewing the installation results in the Complete Installation window, click Next.

In the Finish window, select Restart my computer now and click Restart.

When you restart the computer, the software settings are enabled. The software installation is now completed.

For TCP/IP (network) connections

Install the software

- If the printer is already connected to the network, confirm the IP address assigned to the printer. Ask your network administrator for further information.

Use the LAN cable to connect the LAN port on the back of the printer to the hub port. Pass the network cable through the wiring bracket (a).

- If the printer is already connected to the network, proceed to step 2.

MEMO
- If the printer is on, the Link indicator under the LAN port lights.

1000Base-T connection The LED on the bottom lights green.
100Base-TX connection The LED on the top lights orange.
10Base-T connection The LED on the top lights green.

Perform procedures of steps 2-8 on page 7.

When searching the available printer on the network

After reading the precautions in the Getting Ready window, select Find available printers in the network and click Next.

Proceed to step 6.

When entering the printer’s IP address manually

After reading the precautions in the Getting Ready window, select Specify the IP address of available printers in the network and click Next.

Proceed to step 8.
When searching the available printer on the network

Available printers are listed in the Search Results window. Select a printer from the list on either their IPv4 Devices or IPv6 Devices tabs and click Next.

The following step differs depending on the IP Address Status of the selected printer.
In the case of Not Set or IP Address Overlap, proceed to step 7.
In the case of Available, the installation begins. Proceed to step 9.

When searching the available printer on the network

In the Method of Configuring IP Addresses window, select the method of configuring the IP address as suitable for your system.

• To configure by directly entering the IP address
  Select Configure manually in Method of Configuring IP Addresses and enter the IP address.

• To have the IP addresses allocated automatically using the DHCP server function
  Select Configure automatically. Note that other settings outside of the procedure are also required. ("Using DHCP", P.10)

Once you have selected the method for configuring IP addresses, enter your preferred name for the printer in Device Name and the installation location in Printer Location under Information About Printer to Configure, and click Install to begin the installation.
Proceed to step 9.

When entering the printer’s IP address manually

In the IP Address Specification window, select either IPv4 Address or IPv6 Address to enter the printer’s IP address and click Install.
The installation process begins.

After reviewing the installation results in the Complete Installation window, click Next.

In the Finish window, select Restart my computer now and click Restart.

When you restart the computer, the software settings are enabled. The software installation is now completed.
When the printer cannot be found on the network

If your printer cannot be found when connecting to the network for the first time, setup an IP address for the printer and then configure it on the printer.

When ink fills the system for the first time, after printhead adjustment is finished, specify the IP address on the printer's control panel. **

*When ink fills the system for the first time, do not operate the printer until printhead adjustment is finished.*

1. Enter the IP address. Navigate through the following menus using the ▲ and ▼ keys on the control panel.
   1. Select IPv4 and press OK.
   2. Select IPv4 Settings and press OK.
   3. Select IP Address and press OK.
   4. Enter the IP address.

2. Use the ▲ and ▼ keys to select Interface Setup and press OK.

3. Use the ▲ and ▼ keys to select TCP/IP and press OK.

4. How to enter IP addresses
   1. Press the ▲ and ▼ keys to select a field for inputting values.
   2. Use the ▲ and ▼ keys to input values.
      - Pressing ▲ increases the value by one.
      - Pressing ▼ decreases the value by one.
      - Holding down either the ▲ or ▼ keys continually increases or decreases the value.
   3. Press OK once you have finished.

5. Press Menu.

6. Press OK on the registration confirmation message that appears. The IP address is set on the printer. Next, restart installation of the printer driver.

7. In the Search Results window, select Specify the IP address of available printers in the network and click Next. When the IP Address Specifications window appears, follow the instructions of "When entering the printer's IP address manually" in step 8 to 11 on page 9 to complete the installation of the software.

Using DHCP

To use the DHCP server function to automatically allocate an IP address to the printer, one of the following settings needs to be configured. Check with your network administrator for the settings that match your system.

**When used in an environment with a DNS server**
Configure the DNS dynamic update function in the printer and register the printer DNS host name with the DNS server.

**When used in an environment without a DNS server**
Configure the DHCP server to always allocate the same IP address to the printer.

8. If the following screen appears, click Retry and select Specify the IP address of available printers in the network on the next screen that appears.

   ![Search Results window](Image)

9. This section describes how to turn on DNS dynamic update from the control panel of the printer.

   • The DNS dynamic update function can also be configured using Remote UI. Refer to "Configuring the Printer's TCP/IP Network Settings With RemoteUI" in the user guide for details.

   ![DNS Settings window](Image)

For IPv4

1. Select On using the ▲ and ▼ keys and then press OK.

For IPv6

1. When Use the same host name and domain name as IPv4? is displayed, select Off using the ▲ and ▼ keys and then press OK.
2. Select Stateless Addr using the ▲ and ▼ keys and then press OK, and then select On using the ▲ and ▼ keys and then press OK.
3. Set Stateless Addr to On using the same procedure as in Step 2.
Mac OS

You can print from Mac OS via USB or network connections such as Bonjour or IP. Install the software depending on your computer environment.

<Compatible Operating Systems>
OS X v10.6.8 to v10.9

Install the software

1. After making sure the printer is not connected to the computer, turn the computer on. Insert the provided User Software CD-ROM for your operating system in the CD-ROM drive.

2. On the desktop, double-click the CD-ROM icon and then the iPF Printer Setup icon.

3. Click Next.

4. If a screen requesting the name and password is displayed, enter the user name and password of a user with administrative rights and click OK (or Install Helper on OS X v10.7 or later).

5. Select the country or region where you are using the printer, and click Next.

6. Select the software to install and click Next. Move the mouse pointer near the name of the software to display an overview of the software.

7. After reading the software license agreement, click Yes.

8. If you can agree Extended Survey Program, click Agree.

9. If you can respond to the questionnaire, click Next.

10. Confirm your questionnaire responses, and click Next.

11. The progress of the installation is displayed. Once all of the installation has finished, the screen automatically advances to the setup screen.

Connect the printer to a computer

12. When the following screen is displayed, make sure that the printer is on, and then connect the printer to the computer or the network with a cable. When connecting to a network, pass the network cable through the wiring bracket (a).

- For USB connections
- For network connections

• Be careful not to insert the USB cable into the LAN port.
Select the method of connecting to the printer, and click **Next**. For USB connection, the printer is automatically added and you should proceed to step 17.

**Click Add Printer.**

- You can view a description of adding printers by clicking **Help**.

**Select the printer to add from Default and click Add.**

- It may take a long time until the printer information is displayed on the screen.
- You can also add the printer by specifying the IP address by selecting IP.

**Click Next.**

**Select the Execute media type update check box and click Next.**

- If the same model of printer is already registered on the computer, a screen is displayed for printer selection. Select the desired printer and click **Next**.
- The following screen is displayed while the media information is being updated. Do not perform any other operations. When the media information has been updated, the screen is no longer displayed.

**Click OK.**

- The following screen is displayed while the media information is being updated. Do not perform any other operations until complete.
Store Accessories in the Pockets

1. Use the manual pocket to store the manual so you can refer to it as needed.

2. When using the stand, store the 3-inch paper core attachment and other accessories in the accessory pocket.

- The accessory pocket is included with the stand.
How to Display the Electronic Manuals

The electronic manuals for this printer are the User’s Guide, Paper Reference Guide, and Basic Guide. For details on the content of each manual, refer to “The Manuals Supplied with This Printer” on P. 1.


The User’s Guide and Paper Reference Guide are not included with the printer. You can view each of the manuals on the Web from the links in the installed software by using the following procedure. An Internet connection is required in order to view the manuals.

On Windows

This section describes how to view the User’s Guide and Paper Reference Guide from the printer driver.

1. From the Start menu, open Printers and Faxes (or Printers or Devices and Printers).

2. Right-click the printer and then click Properties (or Printer Properties).

3. Click Preferences (or Printing Preferences) to open the Printing Preferences dialog box that has the name of the printer in the title.

4. Select the Support sheet and click the User Manual button.


On Mac OS

This section describes how to view the User’s Guide and Paper Reference Guide from the Printmonitor that is installed with the printer driver.

1. Click the System Preferences icon in the Dock.

2. Click Print & Scan. (This is identified as Printers & Scanners or Print & Fax in other versions of Mac OS.)

3. Select the printer from the list of printers and click Options & Supplies.

4. Click Utility.

5. Click Open Printer Utility.

6. Click Support.

7. Click the User Manual button.


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On Windows

This section describes how to view the User’s Guide and Paper Reference Guide from the printer driver.

1. From the Start menu, open Printers and Faxes (or Printers or Devices and Printers).

2. Right-click the printer and then click Properties (or Printer Properties).

3. Click Preferences (or Printing Preferences) to open the Printing Preferences dialog box that has the name of the printer in the title.

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6. Click Support.

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1. From the Start menu, open Printers and Faxes (or Printers or Devices and Printers).

2. Right-click the printer and then click Properties (or Printer Properties).

3. Click Preferences (or Printing Preferences) to open the Printing Preferences dialog box that has the name of the printer in the title.

4. Select the Support sheet and click the User Manual button.


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4. Click Utility.

5. Click Open Printer Utility.

6. Click Support.

7. Click the User Manual button.


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4. Click Utility.

5. Click Open Printer Utility.

6. Click Support.

7. Click the User Manual button.

Viewing the Basic Guide

The Basic Guide is stored on the User Software CD-ROM that is included with the printer. Use the following procedure to view it.

**On Windows**

1. Load the User Software CD-ROM into the CD-ROM drive of the computer.
2. Click **View Basic Guide** in the **Setup Menu** window.
3. Open the PDF file that is contained in the folder that opens.
   The Basic Guide is displayed.

**On Mac OS**

1. Load the User Software CD-ROM into the CD-ROM drive of the computer.
2. Double-click the CD-ROM on the Desktop and then the **iPF Printer Setup** icon.
3. Click **Basic Guide**.
4. Open the PDF file that is contained in the folder that opens.
   The Basic Guide is displayed.
Error messages may appear on the display screen of the control panel during printer installation in some cases. If so, it may not indicate a problem with the printer, and the issue may be easily resolved. Common messages and the causes are listed here with corrective actions. For more information on other messages, refer to the User's Guide or Basic Guide. (See "How to Display the Electronic Manuals" on P.14)

<table>
<thead>
<tr>
<th>Message</th>
<th>Cause</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>No printhead</td>
<td>Install printhead.</td>
<td>Install the printhead. (see steps 1-9 on page 4)</td>
</tr>
<tr>
<td>Paper is crooked.</td>
<td>The printhead is not installed.</td>
<td>Install the printhead. (see steps 4-11 on page 3)</td>
</tr>
<tr>
<td>Hardware error.</td>
<td>Hardware error.</td>
<td>Another kind of error has occurred.</td>
</tr>
<tr>
<td>Hardware error.</td>
<td>Hardware error.</td>
<td>Another kind of error has occurred.</td>
</tr>
<tr>
<td>ERROR Exxx-xxxx</td>
<td>ERROR Exxx-xxxx</td>
<td>You may have encountered an error that cannot be resolved.</td>
</tr>
</tbody>
</table>

1. Press the release lever backwards.
2. Pull out the paper.
3. Pull the release lever forward.
4. Load or reload the paper.
5. Load or reload the ink tank.
6. Press the release lever backwards.
7. Pull out the paper.
8. Pull the release lever forward.
9. Load or reload the paper.
10. Load or reload the ink tank.
11. Press the release lever backwards.
12. Pull out the paper.
13. Pull the release lever forward.
14. Load or reload the paper.