

Canon

FAQ Guide

imageRUNNER

ADVANCE DX

C3835i/C3835

C3830i/C3830

C3826i/C3826

C3822i/C3822

Please read "Important Safety Instructions" before operating this product. ⇒P.38

After you finish reading this guide, store it in a safe place for future reference.

The information in this document is subject to change without notice.

User's Guide/FAQ

for Asia



for Oceania



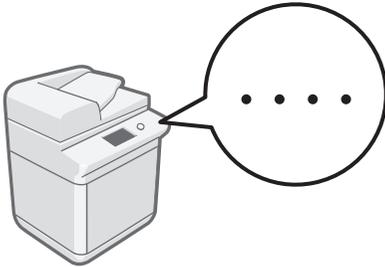
<https://oip.manual.canon/>

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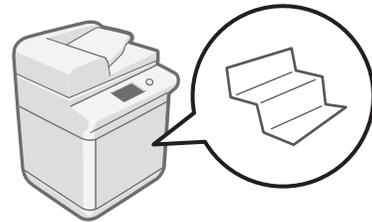
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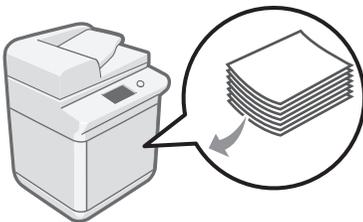
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How to Load Paper

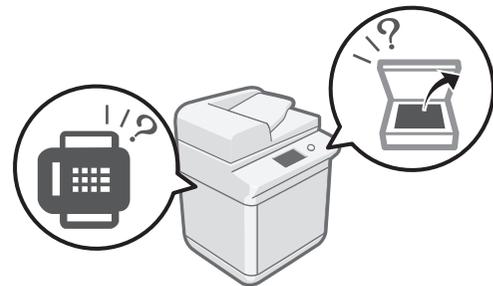
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Scan/Fax Cannot Be Performed Successfully

➔ P.24

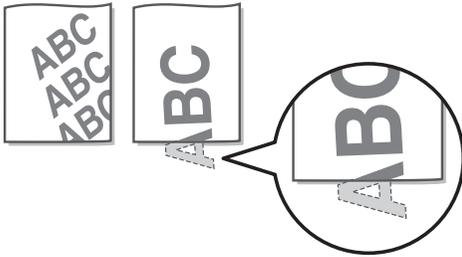


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Printing Results Are Not Satisfactory

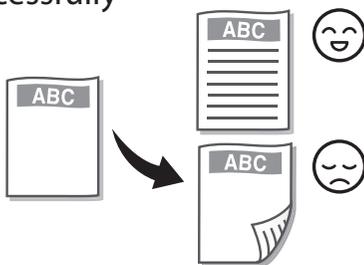
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Loading Paper or Paper Settings Cannot Be Done Successfully

➔ P.20



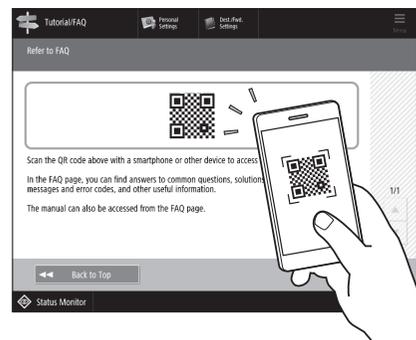
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Checking with a Smartphone



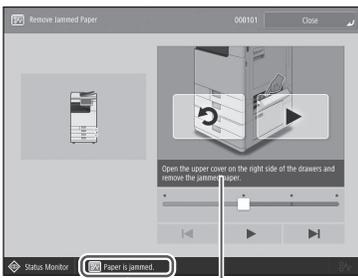
You can display a QR code on the touch panel display for viewing the FAQ page on the Web.
Press [Tutorial/FAQ] ► [FAQ].

The Machine Does Not Operate

Check the Following First

Check 1

Is a message displayed on the touch panel display?



Simple Message Message

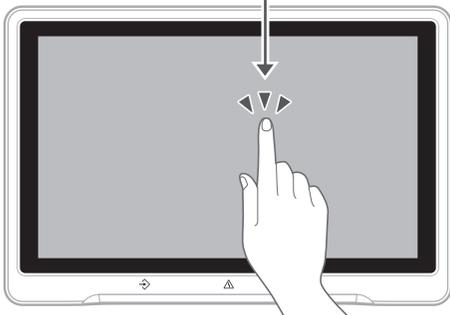
NOTE

If an error message is displayed → P.32

Check 2

Is sleep mode activated?

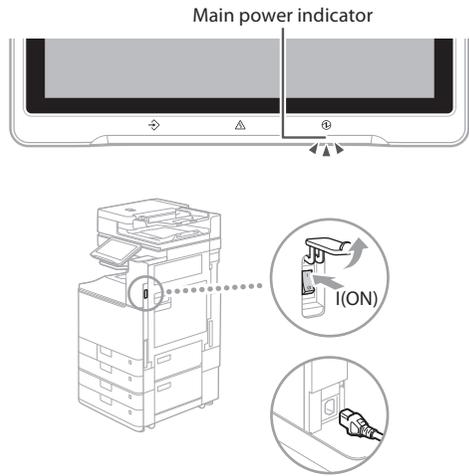
Tap the touch panel display to cancel Sleep mode.



Check 3

Is the main power indicator Off?

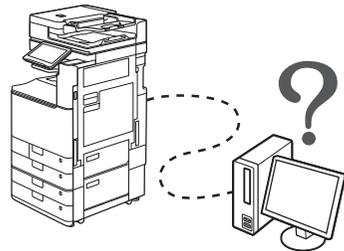
If the main power indicator does not light when you turn the main power ON, check the power plug.



Check 4

Is the machine correctly connected to the computer?

Check the network connection.



Setting up the Network Environment

→ User's Guide

10H4-OJS

Search

How to use the search number → P.43

The Machine Does Not Respond to the Computer

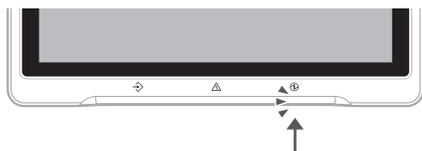
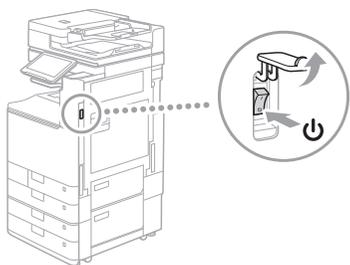
Solution 1

Restart the machine.

1. Press the main power switch to turn off the machine.

CAUTION!

Note that turning OFF the machine deletes the data that is waiting to be printed.



2. Check that the main power indicator has turned off.
3. Press the power switch again.

Solution 2

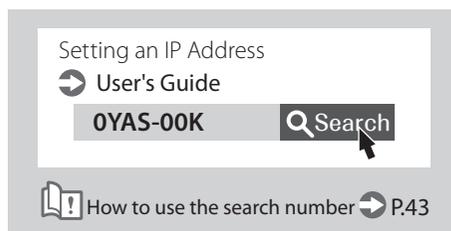
Install the printer driver again.

NOTE

For more information → P.29

Solution 3

Set the IP address again.

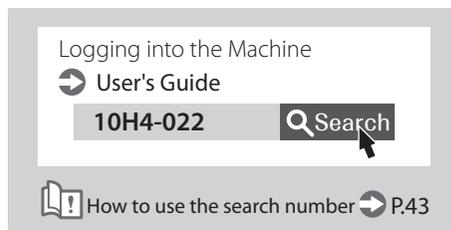


The Authentication Screen (Logon Screen) Is Displayed and You Cannot Go Further

Solution

Log on to the machine using a registered user ID.

To continue the operation when the authentication screen (logon screen) is displayed, it is necessary to log on with a registered user ID.

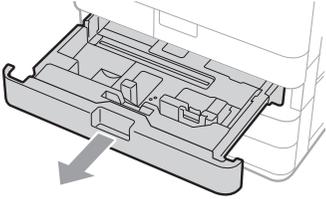


How to Load Paper

Loading Paper in the Paper Drawer

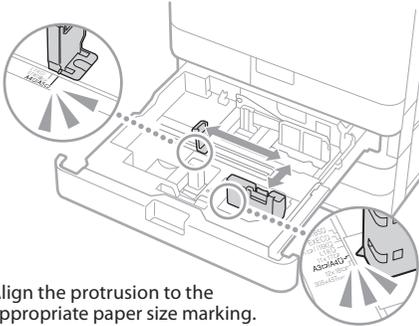
In the following, the operations that are common to paper drawers 1 and 2 are described by taking drawer 2 as example.

1



2

Slide the light blue knobs to adjust the positions of the paper guides.

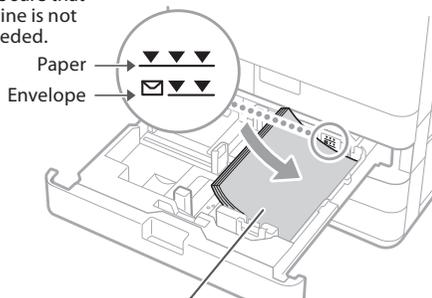


Align the protrusion to the appropriate paper size marking.

3

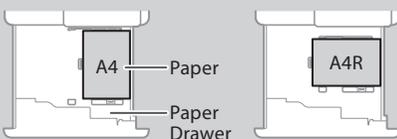
First fan the paper stack well and then load it.

Make sure that this line is not exceeded.



The print side face up

Paper Orientation



4

Place the paper drawer back into the machine.

CAUTION!

Be careful not to get your fingers caught between the paper drawer and the machine.

POINT

When you have changed the paper size, replace the paper size label with an appropriate one, as necessary. ➔ P.34

When you have loaded a different type of paper than the preset one, be sure to change the paper type setting. ➔ P.7

For available paper, see the following.

Available Paper

AVPP-TBM

Search



How to use the search number P.43

When You Have Loaded a Different Type of Paper than the Preset One

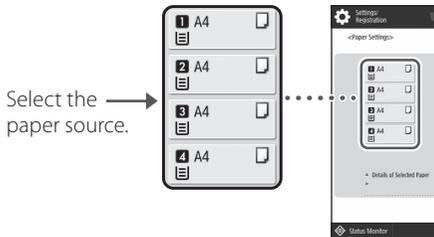
1



2

Press [Preferences] ▶ [Paper Settings] ▶ [Paper Settings].

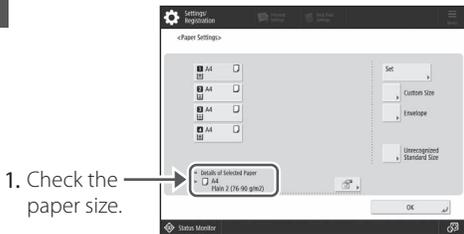
3



POINT

Any paper source other than **1** and **2** is optional. For more information [User's Guide](#)

4

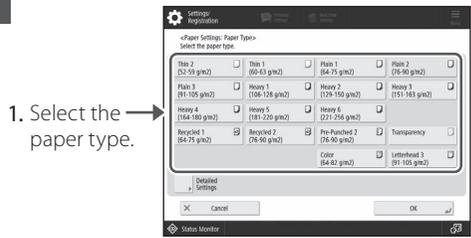


POINT

If the displayed paper size is different from the loaded paper size, adjust the paper guides.

2. Press [Set].

5



CAUTION!

Make sure to select paper type that matches the basis weight of the loaded paper.

2. Press [OK].

6

Press [OK].

When you have loaded custom size paper

Specify the paper size manually.

Specifying Paper Size and Type in the Paper Drawer [User's Guide](#)

OYAS-02E

Search



How to use the search number P.43

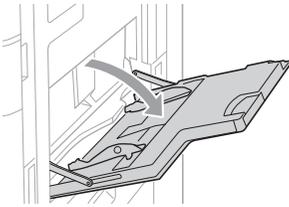
How to Load Paper

Loading Paper in the Multi-Purpose Tray

CAUTION!

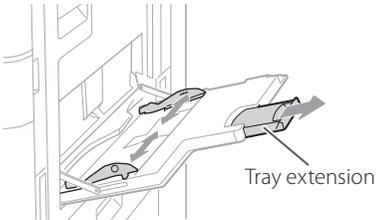
When using coated paper or paper that does not feed well, load one sheet at a time.

1



2

Adjust the paper guides so that they are slightly wider than the paper to be loaded.



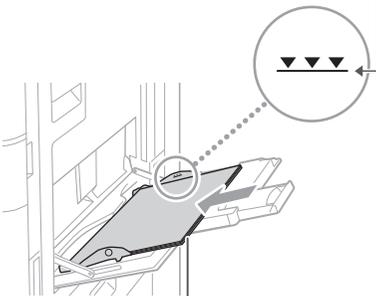
POINT

Pull out the tray extension when loading large-sized paper.

3

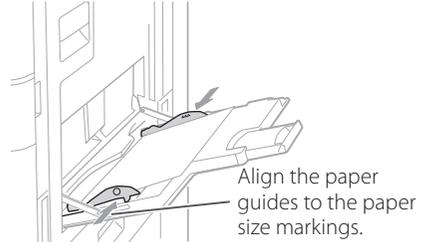
Fan the paper stack well, align the edges on a flat surface, and then load it.

Make sure that this line is not exceeded.

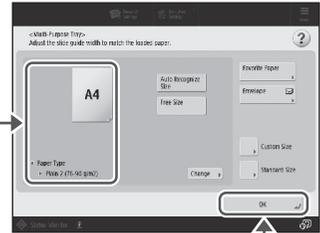


4

Adjust the paper guides to match the size of the loaded paper.



5



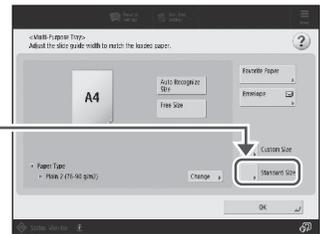
1. Check the paper size/type.

2. Press

If the paper size/type setting does not match the paper you have loaded

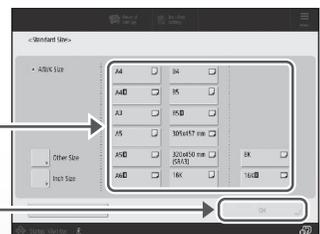
In the screen for this step 5, change the setting manually.

1



Press

2



1. Select the paper size.

2. Press

For available paper, see the following.

Available Paper

AVPP-TBM

Search

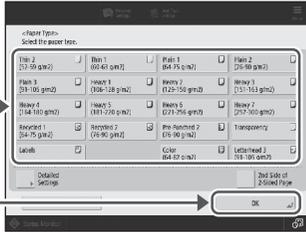
How to use the search number P.43

3 Press [Change] in [Paper Type].

4

1. Select the paper type.

2. Press



When you have loaded custom size paper

Specify the paper size manually.

Specifying Paper Size and Type in the Multi-purpose Tray

User's Guide

OYAS-02F

Search

How to use the search number P.43

Printing on the back side of printed paper

1. Load paper in the multi-purpose tray the print side face down.
2. In the [Paper Type] selection screen, press [2nd Side of 2-Sided Page].

CAUTION!

For this operation, paper can only be loaded in the multi-purpose tray.

POINT

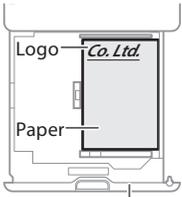
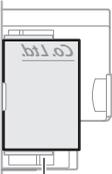
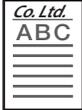
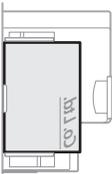
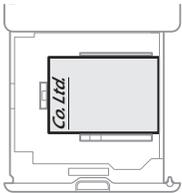
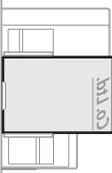
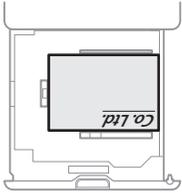
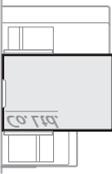
You can use only paper printed with this machine.

How to Load Paper

Loading Paper with Printed Logos

Refer to the table below to load paper with printed logos.

Example: When printing on A4 size paper

Orientation		Printing result
Paper Drawer 1/Paper Drawer 2 * Paper drawer 2 is taken as example.	Multi-Purpose Tray	
 <p>Paper Drawer</p>	 <p>Multi-Purpose Tray</p>	
		
 <p>* Can be loaded only in paper drawer 2.</p>		
 <p>* Can be loaded only in paper drawer 2.</p>		

NOTE

When copying to paper with printed logos → [User's Guide](#)

NOTE

Basic Paper Loading Operations

- For paper drawer → [P.6](#)
- For multi-purpose tray → [P.8](#)

For available paper, see the following.

Available Paper

AVPP-TBM

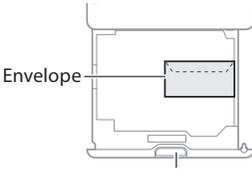
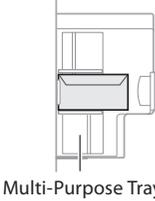
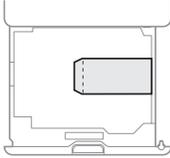
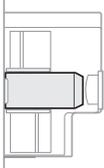
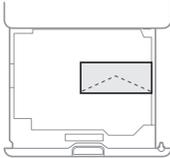
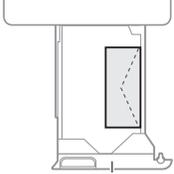
Search

How to use the search number P.43

Loading Envelopes

CAUTION!

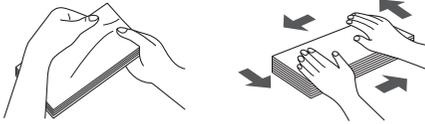
- You can load envelopes in the paper drawer or multi-purpose tray.
- Do not use envelopes that have glue attached to their flaps, as the glue may melt due to the heat and pressure of the fixing unit.
- Do not print on the reverse side of the envelopes (the side with the glued areas).
- For the paper drawer, load envelopes the front side face up, and for the multi-purpose tray, load them the front side face down. For the loading orientation, see the table below.

	Paper Drawer 1	Paper Drawer 2	Multi-Purpose Tray
Yougatanaga 3	—	 <p>Envelope</p> <p>Paper Drawer 2</p>	 <p>Multi-Purpose Tray</p>
Nagagata 3 Kakugata 2	—		
Monarch COM10 No.10 DL	—		
ISO-C5	 <p>Paper Drawer 1</p>	—	

How to Load Paper

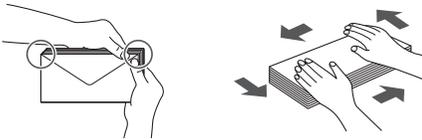
Preparation before Loading Envelopes

- 1 Take five or so pieces of envelopes, fan them well to eliminate curls, and level the stack flat.



Press the stack along the four side edges.

- 2 To prevent the sealing edge of the seal flap from floating from the body of the envelope, press the envelope in the four corners and expel the air.



When loading envelopes in the multi-purpose tray

- 1 Check the orientation of the stack of envelopes, and load it in the multi-purpose tray.

NOTE

Basic Handling Operations for the Multi-Purpose Tray ➔ P.8

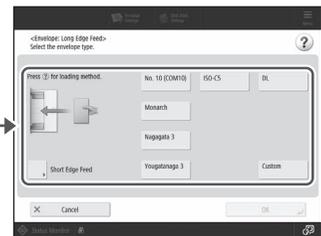
- 2

Press



- 3

Select the type of envelopes.



- 4 Press [OK].

Loading custom size envelopes

You can load custom size envelopes only in the multi-purpose tray.

Specifying Paper Size and Type in the Multi-purpose Tray ➔ [User's Guide](#)

0YAS-02F

Search



How to use the search number ➔ P.43

For available paper, see the following.

Available Paper

AVPP-TBM

Search

How to use the search number P.43

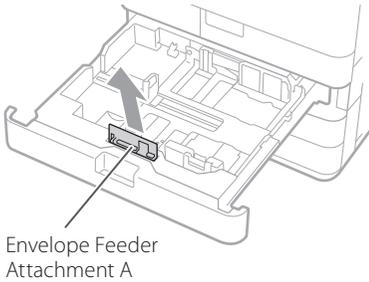
When loading envelopes in the paper drawer

In the following, the operations are described by taking drawer 2 as example.

- 1 Attach the Envelope Feeder Attachment to the paper drawer.

You can load envelopes in the paper drawer 1 without attaching the Envelope Feeder Attachment A.

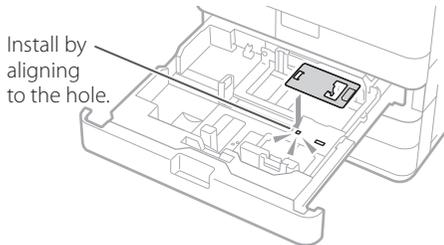
1. Remove the Envelope Feeder Attachment A stored in paper drawer.



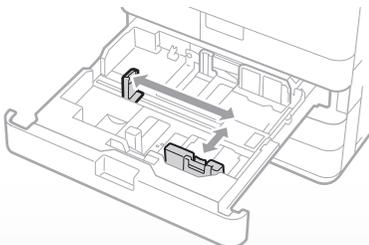
CAUTION!

When loading Kakugata 2, it is not necessary to remove the Envelope Feeder Attachment A. Proceed to step 3.

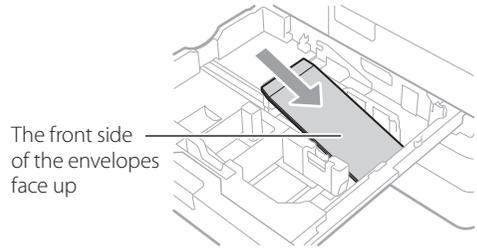
2. Attach the Envelope Feeder Attachment A.



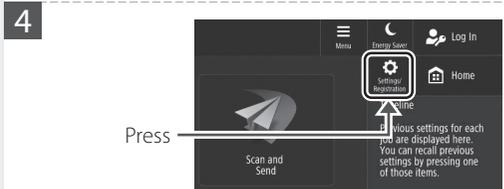
3. Adjust the position of the paper guides.



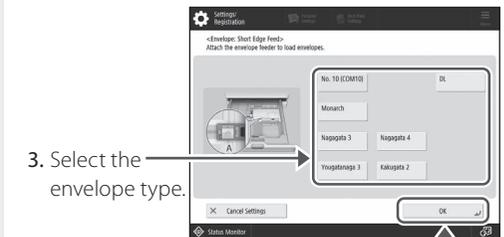
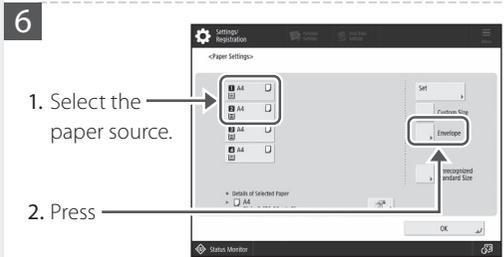
- 2 Load the envelopes.



- 3 Insert the paper drawer into the machine.



- 5 Press [Preferences] ▶ [Paper Settings] ▶ [Paper Settings].

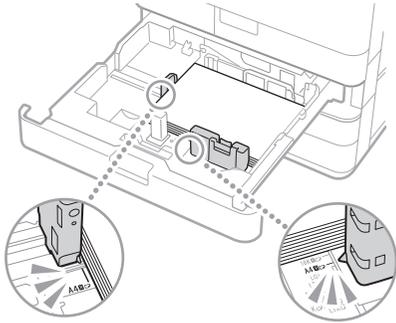


Printing Results Are Not Satisfactory

Images Are Shifted/Slanted

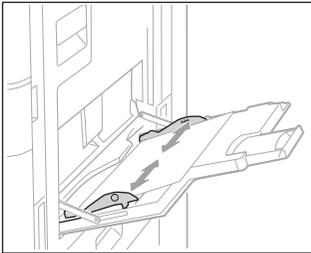
Solution

Adjust the paper guides.



Adjust the guide exactly.

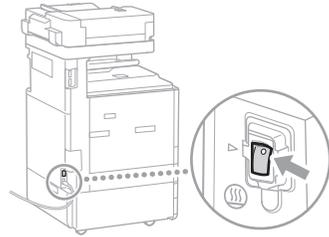
Multi-purpose tray



Irregularities Appear in Images/Images Are Faint

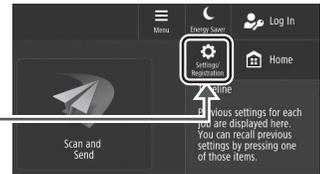
Solution 1

The paper may have absorbed moisture. Turn the Dehumidification switch on. If the problem is still not resolved, load paper that is not damp.



Solution 2

Perform gradation adjustment.



1. Press 
2. Press [Adjustment/Maintenance] ▶ [Adjust Image Quality] ▶ [Auto Adjust Gradation].

Follow the instructions in the screen to perform gradation adjustment.

For more information, see the User's Guide.

Adjusting Gradation

 User's Guide

10H4-0HR  Search

 How to use the search number  P.43

Printing Results Are Not Satisfactory

A Black Streaks Appear in Images

Solution

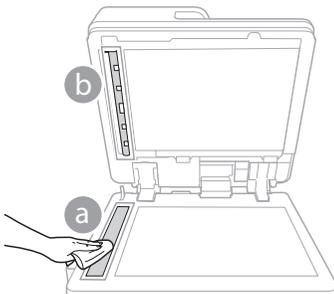
Is the document feed scanning area dirty?

If the Single Pass DADF-C is attached:

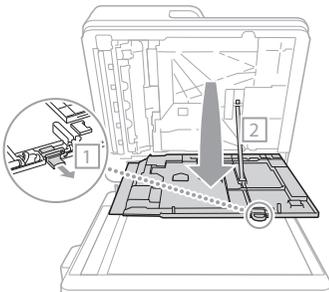
1. Turn OFF the machine, and unplug the power plug from the AC power outlet.
2. Open the feeder, and clean the lower side document feed scanning area (a) and feeder white plate (b) using the supplied glass-cleaning sheet.

NOTE

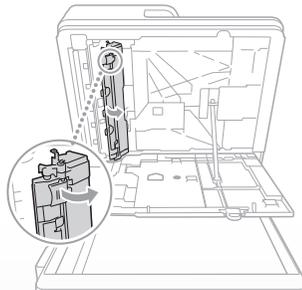
Do not use glass cleaner or an alcohol solution, etc., as they will strip away the stain-proof coating.



3. Open the cover.

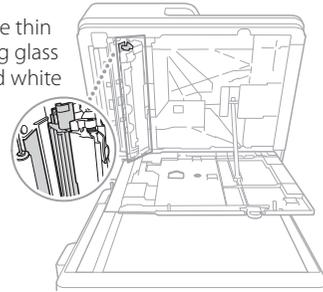


4. Open the inner cover.



5. Wipe the original scanning area and feeder white plate.

Wipe the thin and long glass area and white plate.



6. Close the cover and inner cover
7. Close the feeder.
8. Insert the power plug into the power outlet, and turn the power ON.

NOTE

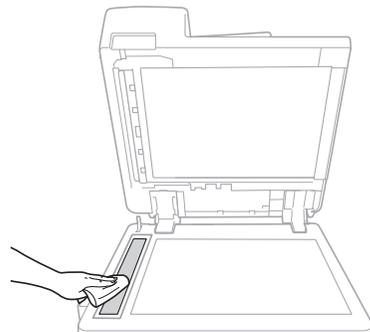
If black streaks still appear after dirt removal, perform the following procedure to execute [Clean Feeder]. For more information → [User's Guide](#)

If the DADF-BA is attached:

1. Open the feeder, and clean the lower side document feed scanning area using the supplied glass-cleaning sheet.

NOTE

Do not use glass cleaner or an alcohol solution, etc., as they will strip away the stain-proof coating.



2. Close the feeder.

NOTE

If black streaks still appear after dirt removal, perform the following procedure to execute [Clean Feeder]. For more information → [User's Guide](#)

Printing Results Are Not Satisfactory



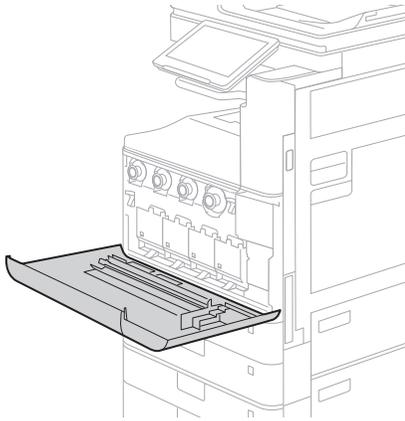
White Streaks/Color Streaks Appear in Images

White Streaks/Color Streaks Appear in Images

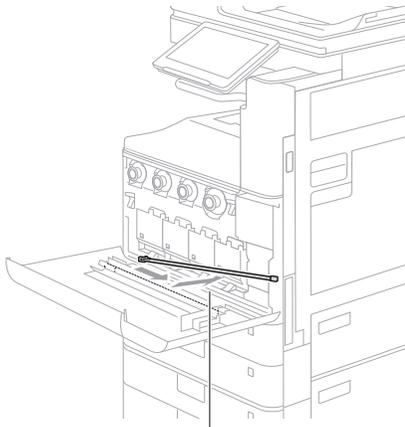
Solution

Cleaning the dust-proof glass.

1. Turn the power OFF, and remove the power plug from the power outlet.
2. Open the front cover.

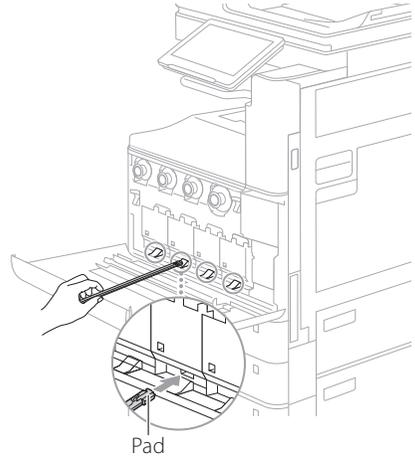


3. Take out the cleaning stick.



Slide the stick to the right to take it out.

4. Insert the cleaning stick into the hole with the pad on its tip facing down.



5. Insert the cleaning stick in until it hits the bottom of the hole, and gently move it back and forth.

CAUTION!

Insert the cleaning stick into all four holes to clean them.

6. Put the cleaning stick back in the original location, and close the front cover.
7. Insert the power plug into the power outlet, and turn the power ON.



Bleed-through Occurs

Solution 1

Set the type of original properly.

If bleed-through is observed in the copy result, a button on the Home screen may be able to help you reduce the bleed-through.

1. Press [Copy (Prevent Bleed-Thru)] on the Home screen.



2. Press [Yes].

Solution 2

Set a lower background density.

If bleed-through is observed with the original, setting a lower background density can improve the problem, giving a neat copy.

1. Press



2. Select the function.
3. Press [Options].

Example: Fax

4. Press



5. Press



POINT

To make a manual adjustment, press [Adjust] and adjust the background density with [-] and [+] ► press [OK].

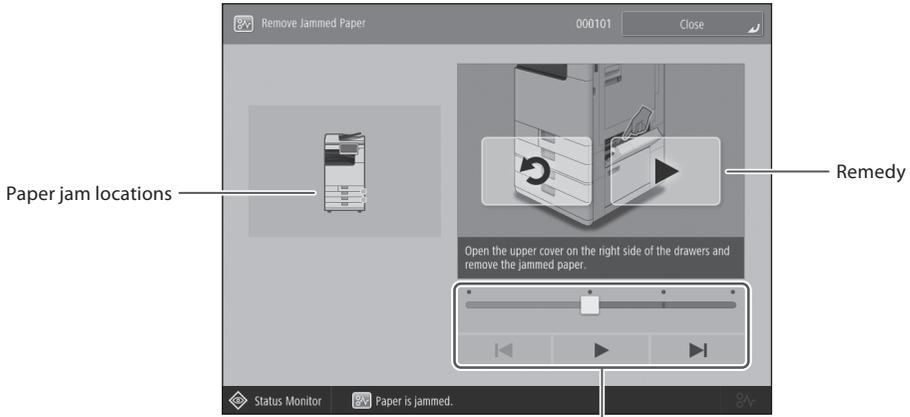
6. Press [OK].

If Paper Jams Occur

Paper Jams Occur

If paper jams occur, a screen like the following appears on the touch panel display.

Follow the instructions in the screen to remove the jammed paper.



Use these buttons and bar to operate the video.

POINT

The screen disappears once all the jammed paper is removed and all the machine's covers and drawers are closed correctly.

If you do not understand the remedy by referring to the screen

See the User's Guide to make sure of the remedy.

Clearing Paper Jams

➔ User's Guide

10H4-0JY

🔍 Search

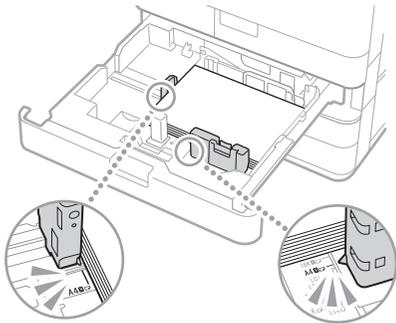


How to use the search number ➔ P.43

Paper Jams Occur Frequently

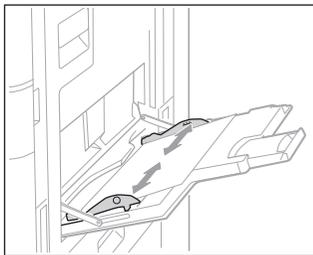
Solution 1

Adjust the paper guides.



Adjust the guide exactly.

Multi-purpose tray



Solution 2

Check the paper feed.

If paper jams occur due to overlapping of sheets of paper when being fed, reload the paper by changing the orientation.

Solution 3

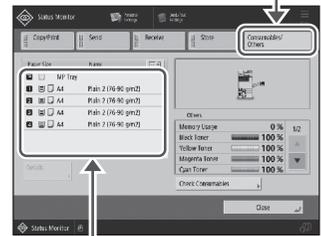
Check the paper type setting.



1. Press



2. Press



3. If the paper type setting does not match the loaded paper, change the setting.

- For paper drawer → P.6
- For multi-purpose tray → P.8
- For optional paper sources → User's Guide

POINT

If you load heavy paper or coated paper in the multi-purpose tray, the grain direction of the paper may cause a paper jam. In this case, you may be able to solve the problem by changing the orientation of the paper (vertical or horizontal).

Solution 4

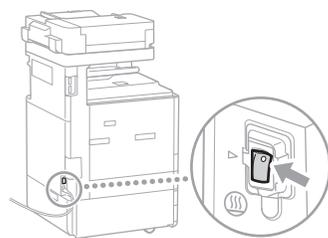
Remove paper fractures.

If you forcibly remove the jammed paper, torn scraps of paper may remain in the main unit or optional devices. If paper tears, check that there are no scraps of paper inside and try to remove all of the scraps (Do not try to pull out the jammed paper forcibly).

Solution 5

The paper may have absorbed moisture.

Turn the Dehumidification switch on. If the problem is still not resolved, load paper that is not damp.



Loading Paper or Paper Settings Cannot Be Done Successfully

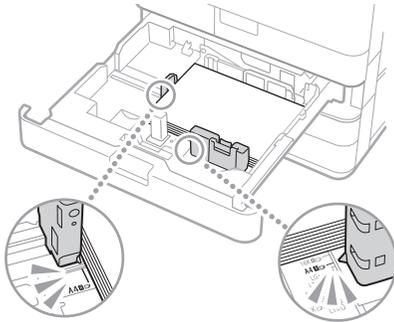


Paper Is Not Fed

Solution 1

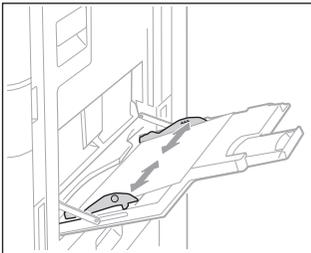
Open the paper source to check whether paper has been loaded properly.

- Adjust the paper guides



Adjust the guide exactly.

Multi-purpose tray



- Check if the paper is sticking together.
First fan the paper stack well and then load it.
- Check whether the appropriate paper has been loaded in the paper source.
For available paper, see the following.

Available Paper

➔ User's Guide

AVPP-TBM 🔍 Search

📖 How to use the search number ➔ P.43

- Remove the excess amount of paper.
Make sure that the paper stack does not exceed the load limit line (▼).
- Load paper of the same size and same type in the same paper source.
You cannot load paper of different sizes or different types in one paper source.

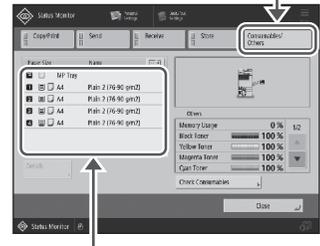
Solution 2

Check the paper type setting.



1. Press

2. Press



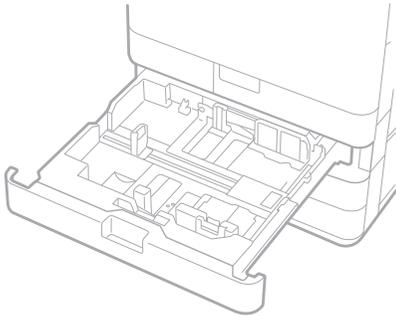
- If the paper type setting does not match the loaded paper, change the setting.
 - For paper drawer ➔ P.6
 - For multi-purpose tray ➔ P.8
 - For optional paper sources ➔ User's Guide



If the "Load paper." Message Is Displayed

Solution 1

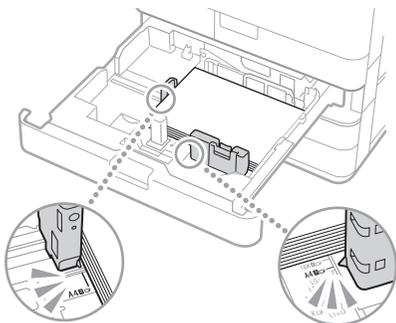
Replenish paper.



If the paper source is vacant, replenish paper.

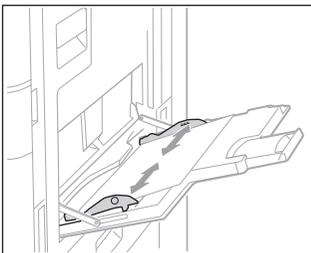
Solution 2

Adjust the paper guides.



Adjust the guide exactly.

Multi-purpose tray



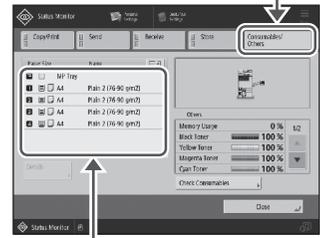
Solution 3

Check the paper type setting.



1. Press

2. Press



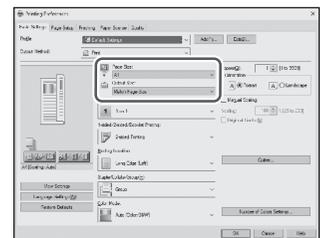
3. If the paper type setting does not match the loaded paper, change the setting.

- For paper drawer → P.6
- For multi-purpose tray → P.8
- For optional paper sources → User's Guide

Solution 4

Make sure that the original size and output paper size are correct.

1. Check the original size and possible output sizes on the [Printing Preferences] screen of the printer driver.



2. Load paper of the size matching the original size setting.

POINT

To print on paper of a size different from that of the original, manually specify the paper size to print on with [Output Size].

Loading Paper or Paper Settings Cannot Be Done Successfully

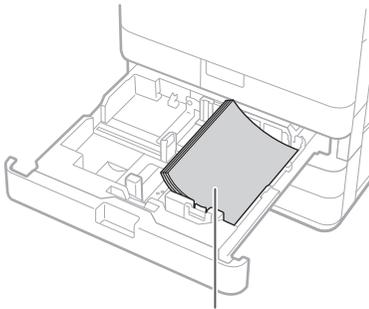


Printing Cannot Be Performed on the Expected Side of Paper

Solution

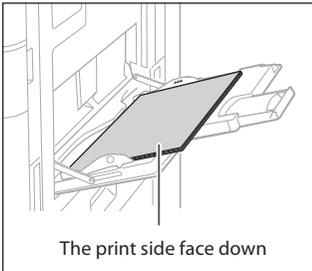
Load paper in the correct orientation and with the correct side face up/down.

1. Check the loaded paper for correct orientation and correct printing side.



The print side face up

Multi-Purpose Tray



The print side face down

NOTE

For optional paper sources [User's Guide](#)

2. If the check result indicates that the paper is not loaded correctly, reload the paper correctly.



Printing Cannot Be Performed with the Expected Size

Solution

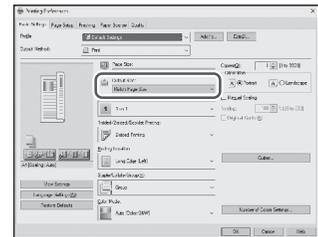
Make sure that the paper size setting matches the size of the loaded paper.

1. Replace the loaded paper with paper of the size you want to print.

POINT

If you want to print on the loaded paper, skip this step 1.

2. Change the printer driver's setting of [Output Size] so as to match with the paper to be printed on.





In Two-Sided Printing, the Print Direction Differs between the Front and Back Sides of the Paper

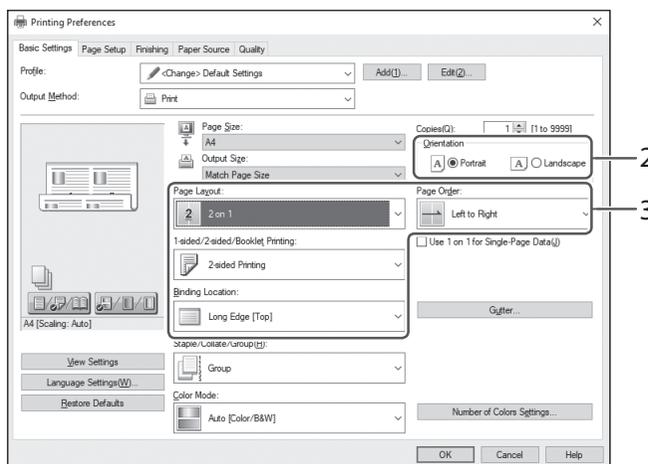
Solution

Make settings for two-sided printing.

1. In the application's print setting screen, select the print direction.
2. In the [Printing Preferences] screen of the driver, set [Orientation] for the direction selected in step 1.
3. While viewing the preview image, make settings in the order of: [Page Layout] ► [Page Order]* ► [1-sided/2-sided/Booklet Printing] ► [Binding Location].

POINT

*: [Page Order] is only displayed when you set [Page Layout] to [2 on 1] or other option for printing multiple pages on one physical.



		Orientation	
		Portrait	Landscape
Binding Location	Short Edge		
	Long Edge		

Scan/Fax Cannot Be Performed Successfully

If You Cannot Send Documents to a Server Using [Scan and Send]

Solution

Check the server information.

If you have updated something including the login password for the server (computer), change the information registered to the address book/one-touch buttons.

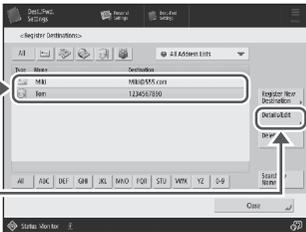
1. Press



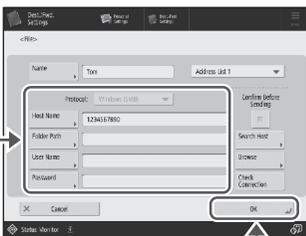
2. Press [Dest./Fwd. Settings] ▶ [Register Destinations].

Example: Address book

3. Select the destination.



4. Press



5. Change the registered information.

6. Press

POINT

To check the connection after changing the registered information, press [Check Connection].

NOTE

For more information P.25 "To change registered information"

Stopping Scanning/Faxing

To stop the paper feed

1. Press



2. Press [Yes].

POINT

You can also stop the paper feed by pressing

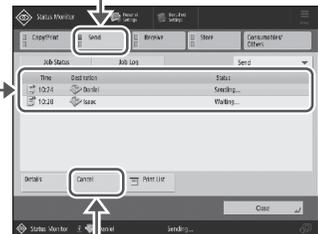


To cancel the sending of scanned data

1. Press



2. Press



3. Select the document you want to cancel.

4. Press

5. Press [Yes].

POINT

- If you press on the Home screen while a send/fax job is being processed and the [Fax] or [Scan and Send] screen is being displayed, a pop-up screen that directly cancels the ongoing job appears.
- If you press on the Home screen, the current send/print job is paused, and [Send Jobs] or [Print Jobs] appears.

Scanned Documents Cannot Be E-Mailed

Solution 1

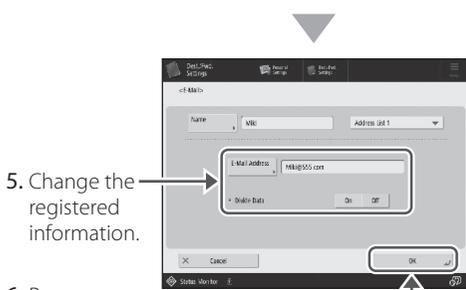
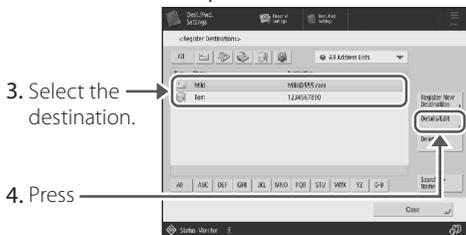
Check the information of the destination.

If any update has been done, change the information registered to the address book/one-touch buttons.



- Press [Dest./Fwd. Settings] ▶ [Register Destinations].

Example: Address book



NOTE

For more information → "To change registered information" on the right

Solution 2

If e-mailing of documents is not possible at all, make correct communication settings for the SMTP/ DNS server. For the setting procedures, see the User's Guide.

To specify the port number for SMTP TX/POP RX

- Press [Settings/Registration].
- Press [Function Settings] ▶ [Send] ▶ [E-Mail/I-Fax Settings] ▶ [Specify Port Number for SMTP TX/POP RX].
- Specify the port number.
- Press [OK].

Setting E-mail/I-Fax Communication

→ User's Guide

OYAS-017 Search

Making DNS Settings

→ User's Guide

10H4-00X Search

How to use the search number → P.43

To change registered information

When the information registered to the address book/one-touch buttons, edit and re-register it.

Editing the Registered Destinations in the Address Book → User's Guide

OYAS-038 Search

Editing the Registered Destinations in One-Touch Buttons → User's Guide

OYAS-03A Search

How to use the search number → P.43

Scan/Fax Cannot Be Performed Successfully

If You Cannot Send/Forward Faxes

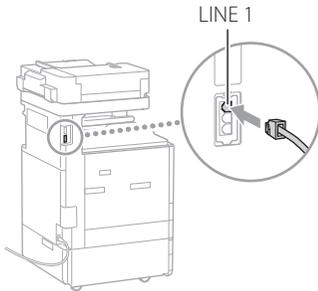
If no faxes can be sent

Check if the telephone line is not connected to a wrong location.

1. Call the destination fax number from this machine.

If no beep (dial tone) is heard

The modular cable (the telephone line for faxing) is not connected or is plugged into a wrong connector. Check the modular cable, and plug it into the appropriate connector.



If audio guidance is heard or if the machine cannot be connected to the destination fax number (no fax dial tone is heard)

There may be a problem with the destination or your telephone carrier. Contact the destination.

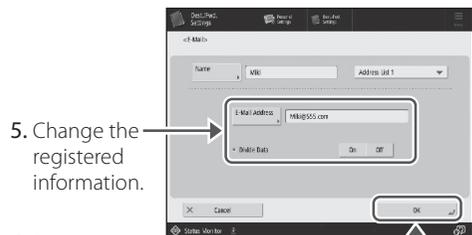
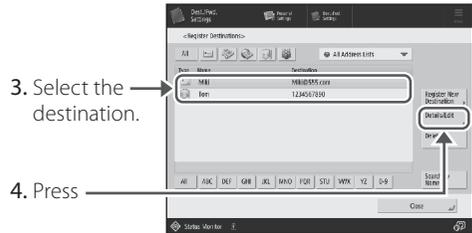
If you cannot forward faxes

Check the information of the forwarding destination registered to the address book/one-touch buttons. If anything is wrong with the information, correct it.



2. Press [Dest./Fwd. Settings] ▶ [Register Destinations].

Example: Address book



NOTE

For more information → P.25 "To change registered information"

If you are using an optical line or IP telephone line

Communication errors may occur depending on the line quality.

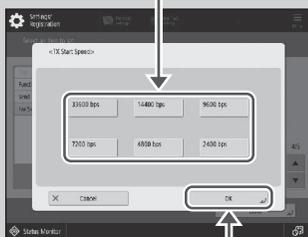
For more information, contact your telephone carrier.

Reduce the fax transmission speed.

Reducing the fax transmission speed may result in a communication error reduction.



1. Press [Settings].
2. Press [Function Settings] ▶ [Send] ▶ [Fax Settings].
3. Press [TX Start Speed].
4. Select a slower speed than the current one.



5. Press [OK].

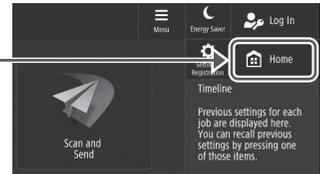
POINT

You can also set the transmission speed from the preferences for the address book or one-touch buttons. For more information → User's Guide

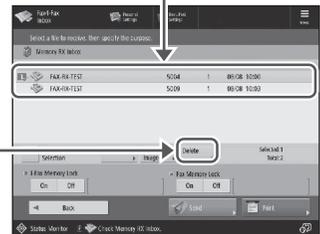
If You Cannot Receive Faxes

Solution 1

Delete unnecessary documents in the memory to increase the free space.



1. Press [Home].
2. Press [Fax/I-Fax Inbox] ▶ [Memory RX Inbox] ▶ [Memory RX Inbox].
3. Select unnecessary documents.



4. Press [Delete].
5. Press [Yes].

Solution 2

Find the remedy using the number that follows the letter "#."

If sending or receiving of a fax fails, a number following "#" (error code) is displayed on the touch panel display or in the communication management report. You can find the remedy using the error code.

Countermeasures for Each Error Code

→ User's Guide

10H4-OJX

🔍 Search



How to use the search number → P.43

Canceling Copy/Print Jobs

Canceling a Copy Job

To stop the paper feed

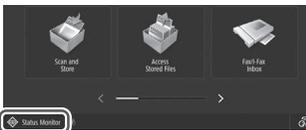


POINT

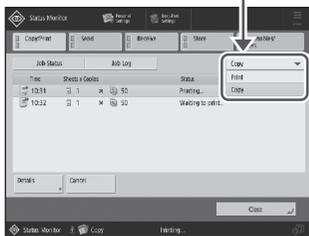
You can also stop the paper feed by pressing



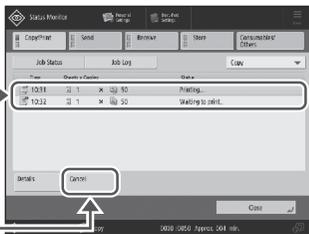
To cancel a copy job waiting to be output



1. Press
2. Select [Copy] from the drop-down list.



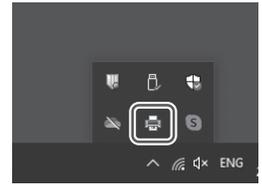
3. Select the copy job you want to cancel.
4. Press
5. Press [Yes].



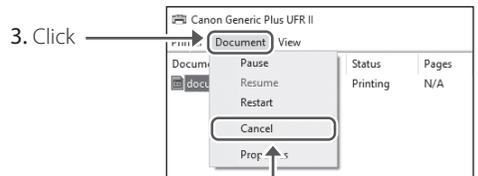
Canceling a Print Job

For Windows OS

1. In the computer screen, double-click the printer icon.



2. Select the file you want to cancel.



4. Select [Cancel].

5. Click [Yes].

For Mac OS

1. In the computer screen, click the printer icon on the Dock.



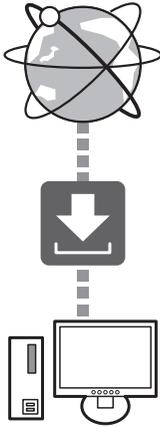
2. Select the file you want to cancel.
3. Click [Delete].

Installing the Printer Driver

Installing the Printer Driver

Downloading from the Canon website

You can download the latest printer driver from the Canon website (<https://global.canon/en/support/>).



POINT

For details of printer driver installation, see the Driver Installation Guide. The Guide can be downloaded from, or viewed on, the same page of the Canon website as for the printer driver.

Latest OS support information

See the Canon website (<https://global.canon/en/support/>).

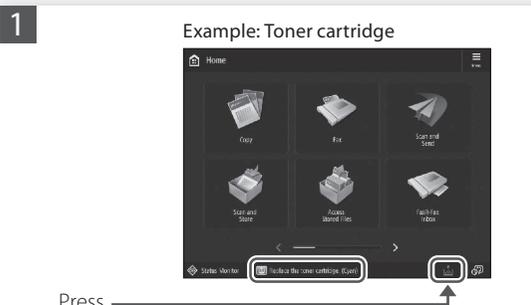
If a printer driver for this machine is already installed on your computer

Depending on your system environment, it is necessary to uninstall the old driver and install the new one. For the uninstallation procedure, see the Driver Installation Guide.

Replacement Parts

Replacing Consumables by Referring to a Motion Video

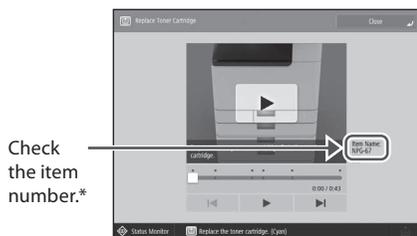
When a consumable used in the machine is nearing the time for replacement, a screen prompting you to replace it appears on the touch panel display. Replace the consumable in question by referring to the screen.



POINT

Depending on the condition of the consumable, a screen like the one shown under step 2 may appear first.

2 Prepare the consumable.



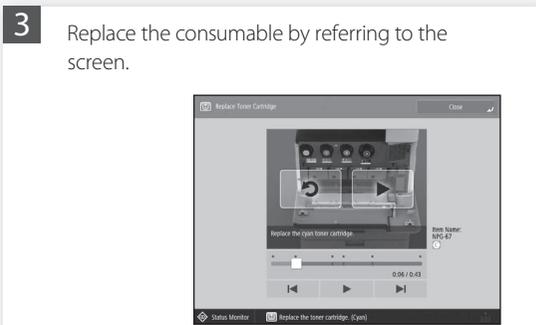
* This is an item number identifying a Canon genuine consumables. For high quality printouts, we recommend that you use Canon genuine consumables.

NOTE

List of Consumables ➔ P.31

To check the item number of a consumable in the normal operation screen

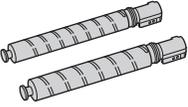
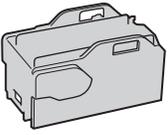
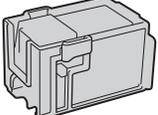
1. Press [Status Monitor].
2. Check [Consumables/ Others] ▶ [Check Consumables] on the touch panel display.



POINT

The screen and messages may vary depending on the consumable.

List of Consumables

Type	Item number	Replacement procedure <i>If video guidance does not help you understand the replacement procedure, see the User's Guide</i>
<p>Toner Cartridge</p> 	<p>Canon genuine toner cartridge.</p> <ul style="list-style-type: none"> • Canon NPG-67 Toner Black • Canon NPG-67 Toner Cyan • Canon NPG-67 Toner Magenta • Canon NPG-67 Toner Yellow • Canon NPG-67L Toner Cyan* • Canon NPG-67L Toner Magenta* • Canon NPG-67L Toner Yellow* <p>*Not available in some regions.</p>	<p>Replacing the Toner Cartridge</p> <p>➔ User's Guide</p> <p>10H4-0H5  Search</p> <p> How to use the search number ➔ P.43</p>
<p>Staple Cases</p> 	<p>Staple-P1</p> <p>This can be used with the following options.</p> <ul style="list-style-type: none"> • Staple Finisher-AE • Booklet Finisher-AE • Inner Finisher-L 	<p>Loading Staples(Optional)</p> <p>➔ User's Guide</p> <p>10H4-0H8  Search</p>
	<p>Staple Cartridge-Y1</p> <p>This can be used with the following options.</p> <p>Booklet Finisher-AE</p>	<p> How to use the search number ➔ P.43</p>

CAUTION!

- Avoid storing toner cartridges vertically.
- Store toner cartridges in a cool place, not exposed to direct sunlight. A preferable environment is one where temperature is not higher than 30°C and humidity is not higher than 80%.

Be careful of counterfeit toners

Please be aware that there are counterfeit Canon toners in the marketplace. Use of counterfeit toner may result in poor print quality or machine performance. Canon is not responsible for any malfunction, accident or damage caused by the use of counterfeit toner. For more information, see global.canon/ctc.

For optimum print quality, using Canon genuine Toner, Cartridge and Parts is recommended.

CANON
GENUINE
TONER, CARTRIDGE
& PARTS

An Error Screen is Displayed

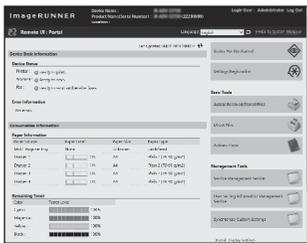
An Error Message Is Displayed

If an error occurs during scanning or printing or if a problem occurs with network connection or setting, a message is displayed on the touch panel display or the Remote UI.

Touch Panel Display



Remote UI



For the meaning of each message and a remedy to take, see the User's Guide.

Countermeasures for Each Message

➔ User's Guide

CMEM-TBM

📖 How to use the search number ➔ P.43

If the "Contact your service representative" Message Is Displayed

When the machine ceases to operate normally due to a trouble, a message appears, asking you to contact the service representative. Perform the following procedure.



1 Restart the machine.

Press the power switch to turn OFF the machine. When 10 or more seconds have elapsed after the main power indicator turned off, turn ON the machine again.

CAUTION!

Note that turning OFF the machine deletes the data that is waiting to be printed.

2 If the message does not disappear, follow the procedure below to contact the service representative.

1. Make a note of the code number displayed on the screen.

POINT

Multiple code numbers may be displayed.

2. Turn the machine OFF, and disconnect the power plug from the power outlet.
3. Contact the service representative.

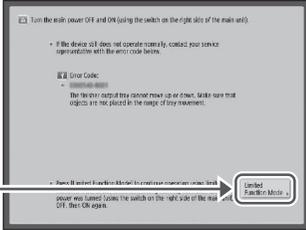
CAUTION!

For any inquiries, have the following information ready:

- Product name
- Dealer where you purchased the machine
- Details of your problem (such as what you did and what happened as a result)
- Code number displayed on the screen

When the [Limited Function Mode] button is displayed

You can use the machine with part of functions restricted even before the problem is resolved.



1. Press

2. Press [Yes] to restart the machine.

The machine enters the limited functions mode. When the problem is resolved, the [Call service representative.] message disappears in the screen at the bottom left.

A Message Saying to Contact a Local Authorized Canon Dealer Is Displayed → **User's Guide**

OYAS-OKO

Search

How to use the search number → **P.43**

POINT

When you select a restricted function in the limited functions mode, the following screen appears.



Press **Home** to return to the Home, and then select a different function.

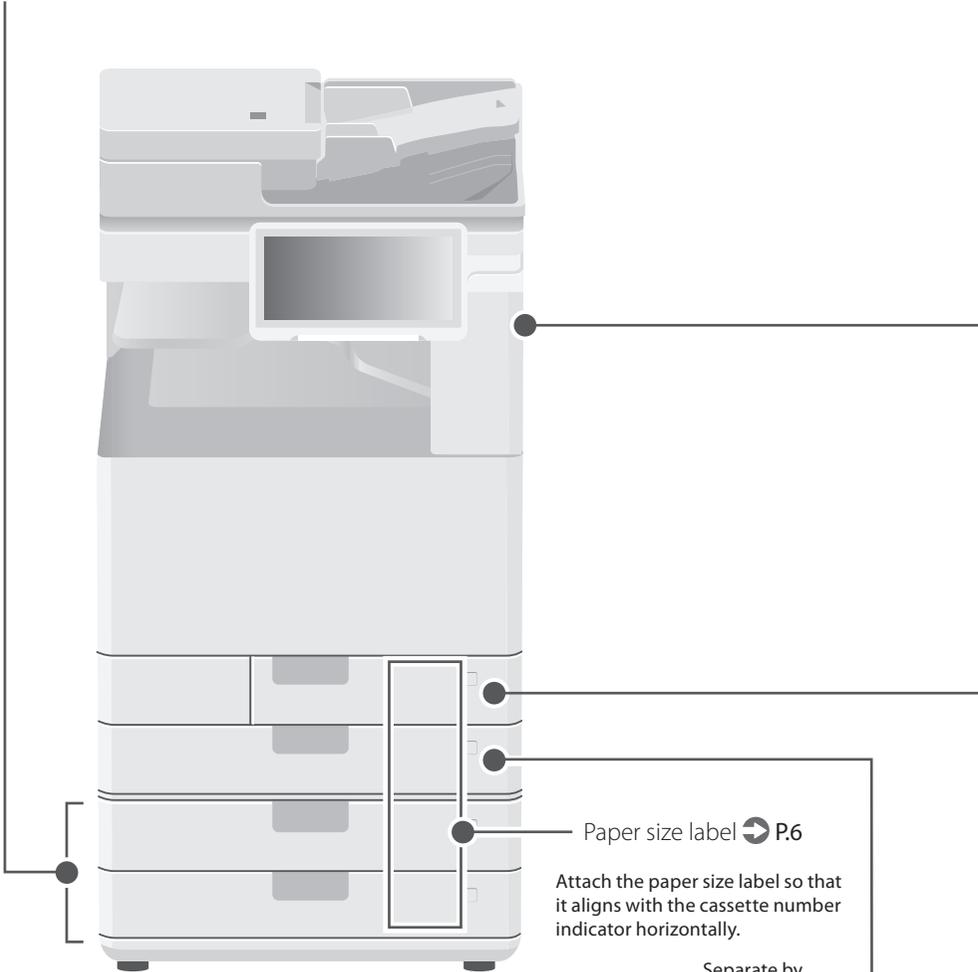
Illustrated Index

You can easily identify the name of a part and find the page where that part is described.
* The illustrations assume that the machine is equipped with a Cassette Feeding Unit-AW

Main Unit

Main Unit

Cassette Feeding Unit-AW



Paper size label P.6

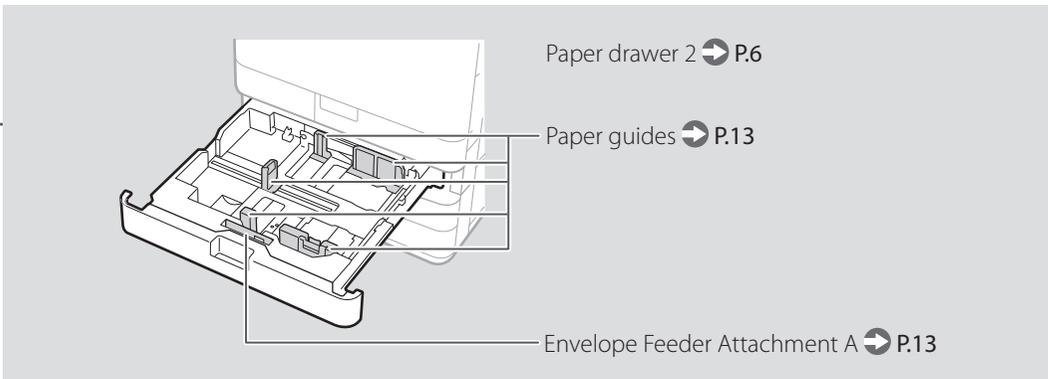
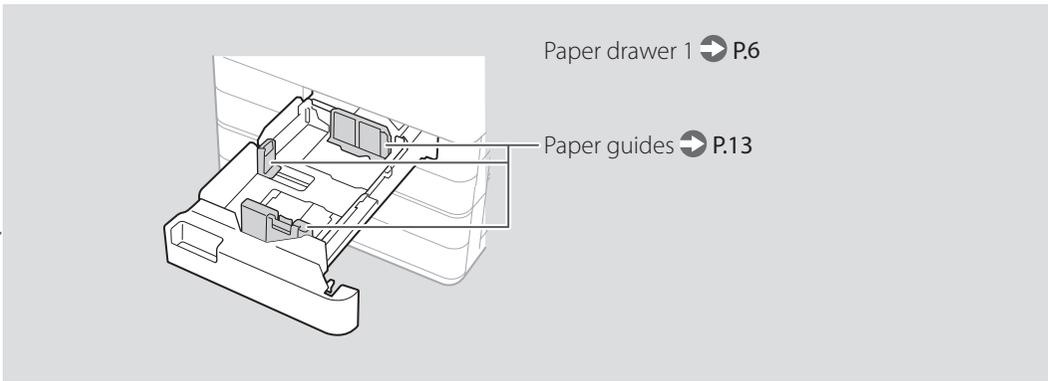
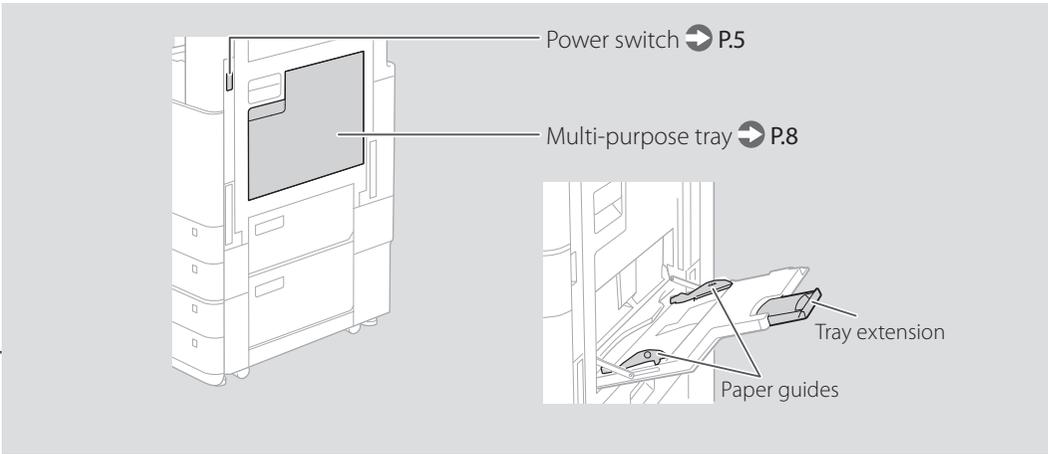
Attach the paper size label so that it aligns with the cassette number indicator horizontally.

Separate by approx. 5 mm

A4

1

Cassette number indicator (1-4)

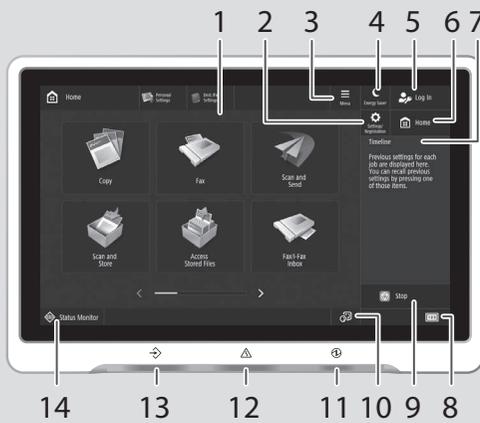


Illustrated Index

Control Panel



■ Home screen



■ Onscreen number keypad



1 Touch panel display ➔ P.4

Displays the settings screen and messages.
Touch the panel to perform setting and other operations.

2 [Settings/Registration] ➔ P.7

Press to specify settings or make a registration.

3 [Menu]

Customize the screen such as by rearranging buttons or creating shortcut keys.

4 [Energy Saver] ➔ P.4

Press to put the machine into sleep mode.

5 [Log in]/[Log out]

Press this to log in/out (when a login service has been set). When logged in, the user name of the currently logged-in user is displayed.

6 [Home] ➔ P.17

Press to display the Home screen.

7 [Timeline]

Displays a log for settings specified in Copy/Scan and Send.

8 [Counter/Device Information]

Press to display the copy and print count totals on the touch panel display.

9 [Stop] ↻ P.24

Press to stop the current operation.

10 [Switch Language/Keyboard]

Display language/keyboard switching screen.

11 ⏻ Main Power indicator ⏻ P.4

Lights when the power is turned ON.

12 ⚠ Error indicator

Flashes or lights if there is an error in the machine.

※ When the Error indicator maintains a steady red light, contact your dealer or service representative.

13 ⇄ Processing/Data indicator

- Flashes when the machine is operating.
- Lights when the machine is waiting for a command.

14 [Status Monitor] ⏻ P.19

Press to check the status of a job or cancel a job.

15 Numeric keys

Press to enter numerical values.

16 [Reset]

Press to cancel the settings and restore the previously specified settings.

17 [Start]

Press this to start an operation (or data reading).

18 [Clear]

Press to clear the entered values or characters.

Appendix

Important Safety Instructions

This chapter describes important safety instructions for the prevention of injury to users of this machine and others, and damage to property. Read this chapter before using the machine, and follow the instructions to use the machine properly. Do not perform any operations not described in this manual. Canon will not be responsible for any damages resulting from operations not described in this manual, improper use, or repair or changes not performed by Canon or a third party authorized by Canon. Improper operation or use of this machine could result in personal injury and/or damage requiring extensive repair that may not be covered under your Limited Warranty.

⚠ WARNING

Indicates a warning concerning operations that may lead to death or injury to persons if not performed correctly. To use the machine safely, always pay attention to these warnings.

⚠ CAUTION

Indicates a caution concerning operations that may lead to injury to persons if not performed correctly. To use the machine safely, always pay attention to these cautions.

ⓘ IMPORTANT

Indicates operational requirements and restrictions. Be sure to read these items carefully to operate the machine correctly and avoid damage to the machine or property.

Installation

To use this machine safely and comfortably, carefully read the following precautions and install the machine in an appropriate location.

⚠ WARNING

Do not install in a location that may result in a fire or electrical shock

- A location where the ventilation slots are blocked (too close to walls, beds, sofas, rugs, or similar objects)
- A damp or dusty location
- A location exposed to direct sunlight or outdoors
- A location subject to high temperatures
- A location exposed to open flames
- Near alcohol, paint thinners or other flammable substances

Other warnings

- Do not connect unapproved cables to this machine. Doing so may result in a fire or electrical shock.
- Do not place necklaces and other metal objects or containers filled with liquid on the machine. If foreign substances come in contact with electrical parts inside the machine, it may result in a fire or electrical shock.
- If any foreign substance falls into this machine, unplug the power plug from the AC power outlet and contact your dealer or service representative.

⚠ CAUTION

Do not install in the following locations

The machine may drop or fall, resulting in injury.

- An unstable location
- A location exposed to vibrations

Leveling feet (only for products with leveling feet)

Do not remove the machine's leveling feet after the machine has been installed, as this may cause the machine to fall or tip over, resulting in personal injury.

ⓘ IMPORTANT

Do not install in the following locations

Doing so may result in damage to the machine.

- A location subject to temperature and humidity extremes, whether low or high
- A location subject to dramatic changes in temperature or humidity
- A location near equipment that generates magnetic or electromagnetic waves
- A laboratory or location where chemical reactions occur
- A location exposed to corrosive or toxic gases
- A location that may warp from the weight of the machine or where the machine is liable to sink (a carpet, etc.)

Avoid poorly ventilated locations

This machine generates a slight amount of ozone and other emissions during normal use. These emissions are not harmful to health. However, they may be noticeable during extended use or long production runs in poorly ventilated rooms. To maintain a comfortable working environment, it is recommended that the room where the machine operates be appropriately ventilated. Also avoid locations where people would be exposed to emissions from the machine.

Do not install in a location where condensation occurs

Water droplets (condensation) may form inside the machine when the room where the machine is installed is heated rapidly, and when the machine is moved from a cool or dry location to a hot or humid location. Using the machine under these conditions may result in paper jams, poor print quality, or damage to the machine. Let the machine adjust to the ambient temperature and humidity for at least 2 hours before use.

Avoid installing the machine near computers or other precision electronic equipment.

Electrical interference and vibrations generated by the machine while printing can adversely affect the operation of such equipment.

Avoid installing the machine near televisions, radios, or similar electronic equipment.

The machine might interfere with sound and picture signal reception.

Insert the power plug into a dedicated power outlet, and maintain as much space as possible between the machine and other electronic equipment.

Avoid installing the machine on a sheet or the like made of material with low thermal resistance.

The machine has a built-in cassette heater, and the bottom of the main unit gets heated when the machine is powered on. Therefore, when you install the machine on a desk top without attaching any optional cassette, avoid, as much as possible, using a sheet or mat with poor thermal resistance such as a vinyl desk mat, between the machine and the desk top.

Motion sensor

In an environment like the following, the operation of the machine's motion sensor may become unstable.

- An object is placed near the motion sensor.
- The machine is installed in a location where people and objects pass by often.
- Another sensor device, such as a sensor light is being used nearby.
- Ultrasonic waves are generated.

If you feel that something is wrong with the operation of the motion sensor, change the sensitivity setting in Settings/Registration > [Preferences] > [Timer/Energy Settings] > [Use Motion Sensor] > [Sensor Sensitivity].

In altitudes of above sea level 3,000 m or higher

Machines with storage devices such as hard disks may not operate properly when used at high altitudes (3,000 meters above sea level or higher).

Connecting the Telephone Line (only for Products with a Fax Function)

This machine conforms to an analog telephone line standard. The machine can be connected to the public switched telephone network (PSTN) only. If you connect the machine to a digital telephone line or a dedicated telephone line, it might impede proper operation of the machine and could be the cause of damage. Make sure to confirm a type of telephone line before connecting the machine. Contact your optical fiber line or IP telephone line service providers if you want to connect the machine to those telephone lines.

When using wireless LAN (only for products with a wireless LAN function)

- Install the machine at a distance of 50 meters or less from the wireless LAN router.
- As far as possible, install in a location where communication is not blocked by intervening objects. The signal may be degraded when passing through walls or floors.
- Keep the machine as far as possible from digital cordless phones, microwave ovens, or other equipment that emits radio waves.
- Do not use near medical equipment. Radio waves emitted from this machine may interfere with medical equipment, which may result in malfunctions and accidents.

If the operating noise concerns you

Depending on the use environment and operating mode, if the operating noise is of concern, it is recommended that the machine be installed in a place other than the office.

Moving the Machine

If you intend to move the machine, even to a location on the same floor of your building, contact your dealer or service representative beforehand. Do not attempt to move the machine yourself.

Power Supply

⚠ WARNING

- Use only a power supply that meets the specified voltage requirements. Failure to do so may result in a fire or electrical shock.
- The machine must be connected to a socket-outlet with grounding connection by the provided power cord.
- Do not use power cords other than the one provided, as this may result in a fire or electrical shock.
- The provided power cord is intended for use with this machine. Do not connect the power cord to other devices.
- Do not modify, pull, forcibly bend, or perform any other act that may damage the power cord. Do not place heavy objects on the power cord. Damaging the power cord may result in a fire or electrical shock.
- Do not plug in or unplug the power plug with wet hands, as this may result in an electrical shock.
- Do not use extension cords or multi-plug power strips with the machine. Doing so may result in a fire or electrical shock.
- Do not wrap the power cord or tie it in a knot, as this may result in a fire or electrical shock.
- Insert the power plug completely into the AC power outlet. Failure to do so may result in a fire or electrical shock.
- Remove the power plug completely from the AC power outlet during a thunder storm. Failure to do so may result in a fire, electrical shock, or damage to the machine.

- Make sure that the power supply for the machine is safe, and has a steady voltage.
- Keep the power cord away from a heat source; failure to do this may cause the power cord coating to melt, resulting in a fire or electrical shock.

Avoid the following situations:

If excessive stress is applied to the connection part of the power cord, it may damage the power cord or the wires inside the machine may disconnect. This could result in a fire.

- Connecting and disconnecting the power cord frequently.
- Tripping over the power cord.
- The power cord is bent near the connection part, and continuous stress is being applied to the power outlet or the connection part.
- Applying excessive force on the power plug.

CAUTION

Install this machine near the power outlet and leave sufficient space around the power plug so that it can be unplugged easily in an emergency.

IMPORTANT

When connecting power

- Do not connect the power cord to an uninterruptible power source. Doing so may result in malfunction of or damage to the machine at power failure.
- If you plug this machine into an AC power outlet with multiple sockets, do not use the remaining sockets to connect other devices.
- Do not connect the power cord to the auxiliary AC power outlet on a computer.

Other precautions

Electrical noise may cause this machine to malfunction or lose data.

Handling

WARNING

- If the machine makes an unusual noise, emits an unusual smell, emits smoke or excessive heat, or if any parts are damaged, immediately unplug the machine from the AC power outlet and contact your dealer or service representative. Continued use may result in a fire, electric shock or other injury.
- Do not disassemble or modify this machine. There are high-voltage and high-temperature components inside the machine. Disassembly or modification may result in a fire or electrical shock.
- Place the machine where children will not come in contact with the power cord and other cables or gears and electrical parts inside the machine. Failure to do so may result in unexpected accidents.
- Do not use flammable sprays near this machine. If flammable substances come into contact with electrical parts inside this machine, it may result in a fire or electrical shock.
- When moving this machine, be sure to turn OFF the power of this machine, and then unplug the power plug and interface cables. Failure to do so may damage the power cord or interface cables, resulting in a fire or electrical shock.
- When plugging or unplugging a USB cable when the power plug is plugged into an AC power outlet, do not touch the metal part of the connector, as this may result in an electrical shock.

If you are using a cardiac pacemaker

This machine generates a low level magnetic flux and ultrasonic waves. If you use a cardiac pacemaker and feel abnormalities, please move away from this machine and consult your physician immediately.

CAUTION

- Do not place heavy objects on this machine as they may fall, resulting in injury.
- For safety, unplug the power plug if the machine will not be used for a long period of time.
- Use caution when opening and closing covers to avoid injury to your hands.
- Keep hands and clothing away from the rollers in the output area. If the rollers catch your hands or clothing, this may result in personal injury.
- The inside of the machine and the output slot are very hot during and immediately after use. Avoid contact with these areas to prevent burns. Also, printed paper may be hot immediately after being output, so use caution when handling it. Failure to do so may result in burns.
- When performing tasks such as clearing paper jams, be careful not to reach your hand too far into the machine. Doing so could result in injury.

Feeder or platen cover

- Do not press down hard on the feeder or the platen cover when using the platen glass to make copies of thick books. Doing so may damage the platen glass and result in personal injury.
- Close the feeder or the platen cover gently to avoid catching your hands, as this may result in personal injury.
- Be careful not to put your hands or fingers into the feeder or the platen cover. Otherwise, you may be injured.



Finisher (only for products with a finisher)

- Do not place your hands in the part of the tray where stapling is performed (near the rollers), especially pay careful attention to the sharp staples, as this may result in personal injury.

Paper drawer (only for products with a paper drawer)

- Do not insert your hand into the machine while the paper drawer is removed, as this may result in personal injury.

Energy Saver key (only for products with an Energy Saver key)

- Press  (Energy Saver) for safety when the machine will not be used for a long period of time, such as overnight. Also, turn OFF the main power switch, and disconnect the power cord for safety when the machine will not be used for an extended period of time, such as during consecutive holidays.

Laser Safety

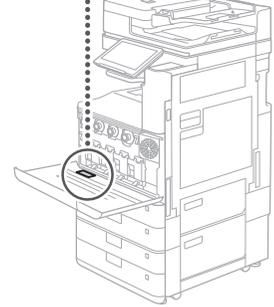
This product is confirmed as a Class 1 laser product in IEC60825-1:2014 and EN60825-1:2014.

- CLASS 1 LASER PRODUCT
- LASER KLASSE 1
- APPAREIL À LASER DE CLASSE 1
- APPARECCHIO LASER DI CLASSE 1
- PRODUCTO LÁSER DE CLASE 1
- APARELHO A LASER DE CLASSE 1
- LUOKAN 1 LASER-TUOTE
- LASERPRODUKT KLASSE 1

The laser beam can be harmful to human bodies. Since radiation emitted inside the product is completely confined within protective housings and external covers, the laser beam cannot escape from the machine during any phase of user operation. Read the following remarks and instructions for safety.

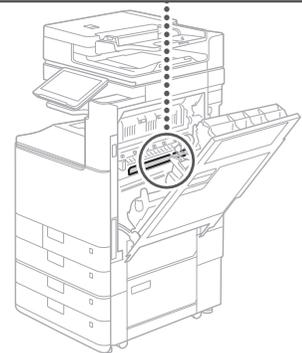
- Never open covers other than those instructed in the manuals for this machine.
- If the laser beam should escape and enter your eyes, exposure may cause damage to your eyes.
- Use of controls, adjustments, or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

Laser Safety Caution



Fixing Unit

When removing jammed paper or when inspecting the inside of the machine, do not expose yourself to the heat emitted from the fixing unit and its surroundings for a prolonged period of time. Doing so may result in low temperature burns, even though you did not touch the fixing unit and its surroundings directly.

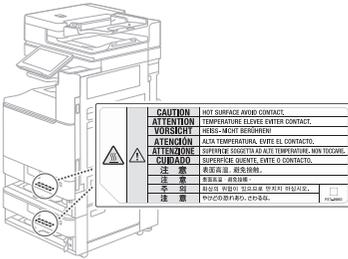


Appendix

Cassette Heater

(only for products with a cassette heater)

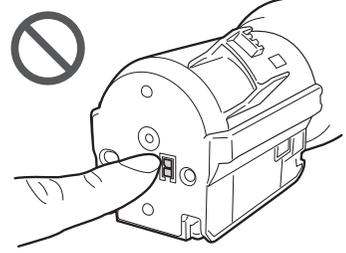
When inspecting the inside of the machine with the paper drawer removed, take care not to directly touch the area surrounding the heater. Alternatively, turn off the power to the machine and wait until it has fully cooled down before inspecting it. Inspecting the machine while still hot may result in burns, including low-temperature burns.



⚠ WARNING

- Before cleaning, turn OFF the power and unplug the power plug from the AC power outlet. Failure to do so may result in a fire or electrical shock.
- Unplug the power plug periodically and clean with a dry cloth to remove dust and grime. Accumulated dust may absorb humidity in the air and may result in a fire if it comes into contact with electricity.
- Use a damp, well wrung-out cloth to clean the machine. Dampen cleaning cloths with water only. Do not use alcohol, benzene, paint thinner, or other flammable substances. Do not use tissue paper or paper towels. If these substances come into contact with electrical parts inside the machine, they may generate static electricity or result in a fire or electrical shock.
- Check the power cord and plug periodically for damage. Check the machine for rust, dents, scratches, cracks, or excessive heat generation. Use of poorly-maintained equipment may result in a fire or electrical shock.

- Do not touch the electrical contacts.



ⓘ IMPORTANT

- Store toner cartridges in a cool location, away from direct sunlight.
- Do not store toner cartridges in an upright position.

⚠ CAUTION

- The inside of the machine has high-temperature and high-voltage components. Touching these components may result in burns. Do not touch any part of the machine that is not indicated in the manual.
- When loading paper or removing jammed paper, be careful not to cut your hands with the edges of the paper.

ⓘ IMPORTANT

- Follow the caution instructions on labels and the like found on this machine.
- Do not subject the machine to strong shocks or vibration.
- Do not forcibly open and close doors, covers, and other parts. Doing so may result in damage to the machine.
- Do not turn the main power switch OFF or open the covers while the machine is in operation. This may result in paper jams.
- Use a modular cable that is shorter than 3 meters.
- Use a USB cable that is shorter than 3 meters.

Safety-Related Symbols

- | Power switch: "ON" position
- Power switch: "OFF" position
- ⏻ Power switch: "STAND-BY" position
- Ⓜ Push-push switch ■ "ON" ■ "OFF"
- ⊕ Protective earthing terminal
- ⚠ Dangerous voltage inside. Do not open covers other than instructed.
- ⚠ CAUTION: Hot surface. Do not touch.
- Ⓜ Class II equipment
- ⚠ Moving parts: Keep body parts away from moving parts
- ⚠ CAUTION: An electrical shock may occur. Remove all the power plugs from the power outlet.
- ⚠ There are sharp edges. Keep body parts away from sharp edges.

[NOTE]

Some of symbols shown above may not be affixed depending on the product.

Maintenance and Inspections

Clean this machine periodically. If dust accumulates, the machine may not operate properly. When cleaning, be sure to observe the following. If a problem occurs during operation, see "Troubleshooting" in the User's Guide.

Consumables

⚠ WARNING

- Do not throw toner cartridges or waste toner containers into open flame, or do not store them or printing/copy paper in a place exposed to open flame. This may cause them to ignite, resulting in burns or fire.
- If you accidentally spill or scatter toner, carefully gather the toner particles together or wipe them up with a soft, damp cloth in a way that prevents inhalation. Never use a vacuum cleaner that does not have safeguards against dust explosions to clean up spilled toner. Doing so may cause a malfunction in the vacuum cleaner, or result in a dust explosion due to static discharge.

⚠ CAUTION

- Keep toner and other consumables out of the reach of small children. If these items are ingested, consult a physician immediately.
- If toner touches your clothes or skin, wash it away with water immediately. Do not use warm water, as this may cause toner to fix, resulting in a permanent stain.
- Do not dismantle the toner cartridge, as doing so may cause toner to fly out and enter your eyes or mouth. If toner gets into your eyes or mouth, wash them immediately with cold water and immediately consult a physician.
- If toner escapes from the toner cartridge, make sure not to ingest the toner or allow it to directly touch your skin. If toner touches your skin, wash it away with soap and water. If your skin still feels irritated after washing it or you ingest toner, consult a physician immediately.
- When pulling out the waste toner container, be careful not to let it fall. This may result in injury.

Notices

Product Name

Safety regulations require the product's name to be registered. In some regions where this product is sold, the following name(s) in parentheses () may be registered instead.

imageRUNNER ADVANCE DX C3835i/C3835/C3830i/C3830/C3826i/C3826/C3822i/C3822 (F810300)

EMC requirements of EC Directive

This equipment conforms with the essential EMC requirements of EC Directive. We declare that this product conforms with the EMC requirements of EC Directive at nominal mains input 230 V, 50 Hz although the rated input of the product is 220 to 240 V, 50/60 Hz. Use of shielded cable is necessary to comply with the technical EMC requirements of EC Directive.

E-Waste Rules

India only

This product is not to be disposed of with your household waste, according to the E-Waste (Management) Rules, 2016. This product should be handed over to a designated collection point, e.g., to an authorized collection site for recycling waste electrical and electronic equipment (EEE). Improper handling of this type of waste could have a possible negative impact on the environment and human health due to potentially hazardous substances that are generally associated with EEE. At the same time, your cooperation in the correct disposal of this product will contribute to the effective usage of natural resources. For more information regarding return and recycling of WEEE products, please visit <https://in.canon/en/consumer/web/e-waste> or write to us at cipl_ewaste@canon.co.in.

Also, this product complies with the "E-Waste (Management) Rules, 2016" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 % by weight and 0.01 % by weight for Cadmium, except for the exemptions set in Schedule II of the Rule.



Wireless LAN Regulatory Information

imageRUNNER ADVANCE DX C3835i/C3835/C3830i/C3830/C3826i/C3826/C3822i/C3822 includes approved Wireless LAN Module (Model name: K30365).

Regulatory information for users in Singapore

Complies with
IMDA Standards
DB00671

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- Travelers Checks
- Money Orders
- Food Stamps
- Certificates of Deposit
- Passports
- Postage Stamps (canceled or uncanceled)
- Immigration Papers
- Identifying Badges or Insignias
- Internal Revenue Stamps (canceled or uncanceled)
- Selective Service or Draft Papers
- Bonds or Other Certificates of Indebtedness
- Checks or Drafts Issued by Governmental Agencies
- Stock Certificates
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About This Manual**Screens**

Screens of the touch panel display used in this manual are those taken when the imageRUNNER ADVANCE DX C3835i has the following optional equipment attached to it:

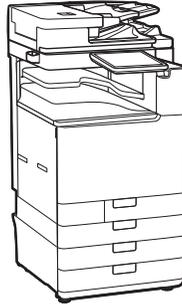
- Single Pass DADF-C*
- Inner 2way Tray-M
- Cassette Feeding Unit-AW
- Super G3 FAX Board

Note that functions that cannot be used depending on the model or options do not appear on the touch panel display.

Illustrations

Illustrations used in this manual are those displayed when the imageRUNNER ADVANCE DX C3835i has the following optional equipment attached to it:

- Single Pass DADF-C*
- Inner 2way Tray-M
- Cassette Feeding Unit-AW



*. Installed as standard equipment depending on your country or region.

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Mac is a trademark of Apple Inc.

QR Code is a trademark of DENSO WAVE INCORPORATED.

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All other trademarks are the property of their respective owners.

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This Canon product (the "PRODUCT") includes third-party software modules. Use and distribution of these software modules, including any updates of such software modules (collectively, the "SOFTWARE") are subject to license conditions (1) through (9) below.

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V_201211

Memo



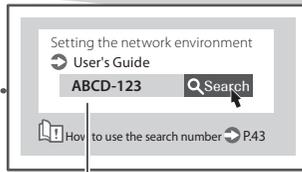
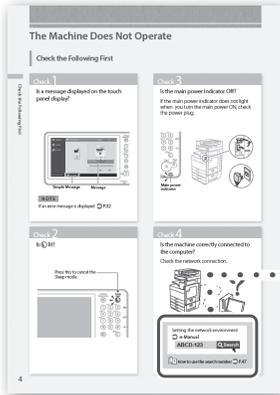
A large, empty rectangular box with a thin black border, occupying most of the page, intended for writing a memo.

Do You Want to Know More?



You Can Consult the User's Guide!

If you notice a search number in a topic in this guide you are reading...

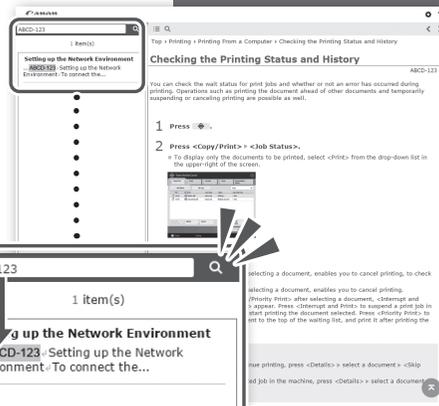
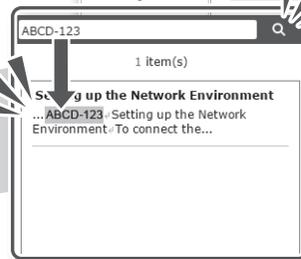


Search number (Example)

You can search through the User's Guide by the search number!



The wanted page appears in no time at all!



You Can Consult the User's Guide! / Check the FAQ Page on the Web!



Check the FAQ Page on the Web!

Easy access via QR code



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Solutions to various problems!



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